

Tidewater EMS Council FY22 Third Quarter Report

January 1 – March 31, 2022

This EMS quarterly report summarizes state EMS contract deliverables (shown in black) and related council activities (First quarter shown in *blue* and in *italics to support black and white printing; red captures information added for the Second quarter; green captures information added in the Third quarter*). Following the state EMS contract deliverables is additional information of interest to the Board of Directors and other interested parties regarding Council activities in support of the EMS community and activities reported by Hampton Roads Metropolitan Medical Response System (MMRS), Eastern Virginia Healthcare Coalition (EVHC) and the VA-1 Disaster Medical Assistance Team (DMAT).

A. Regional Infrastructure

1. Regional EMS Council Office Hours

The Tidewater EMS Council (TEMS) main office at 1104 Madison Plaza, Chesapeake, VA 23320 maintains normal business hours between 8:30 am – 4:30 pm weekdays. The office is continuously staffed during normal business hours and is often staffed into the early evening. The Eastern Shore EMS Council maintains and loans certain training equipment and supplies with a location established at the Eastern Shore Regional Fire Training Center at 28598 Beacon Road, Melfa, VA 23410.

2. Continuity of Operations Plan (COOP)

Plan reviewed, revised and re-approved by the Board of Directors on December 9 and submitted to OEMS with 2nd quarter deliverables.

3. Employee Qualifications and Performance

Position descriptions for each of the staff positions at TEMS submitted to OEMS with 1st quarter deliverables. Staff Handbook, with various revisions to staff descriptions, re-approved by the Board of Directors on December 9 and submitted to OEMS with 2nd quarter deliverables.

4. Notification of position vacancy.

There were no vacancies during this reporting period. There were no vacancies during this reporting period. There were no vacancies during this reporting period.

5. Organizational Information

- Agency wide organizational chart, including all employees/staff.
- Names of all the members of the Board of Directors
- List of Board Members paid through contract funds.
- Disclosure of board members, employees and/or staff relationships with service or entity regulated by OEMS

The following updated documents were submitted to the OEMS with 1st quarter deliverables: current TEMS organization charts (one indicating all staff and reporting relationships), the roster of the Board of Directors, and board/staff disclosure which includes information about payment to board members as applicable as well as any board/staff regulated by OEMS. An updated chart indicating staff and reporting relationships was submitted with 2nd quarter deliverables.

6. Documentation and Reporting

- Inclusion of appropriate parties in mailings
TEMS continuously includes appropriate OEMS staff in all major correspondence to our regional stakeholders.
- Annual audited financial report by 12/31 (for prior year)

Audit report received by the Board of Directors December 9. Report submitted to OEMS with 2nd quarter deliverables.

c. Quarterly program reports reflecting progress related to the deliverables and other applicable tasks.

Submitted to OEMS each quarter, distributed to the Board of Directors and interested parties each quarter, and posted to the TEMS website.

d. Final annual report (for prior year)

Annual program report received and approved by the Board of Directors on December 9, submitted to OEMS with 2nd quarter deliverables, posted on the council's website and widely distributed electronically and by mail to various agencies and officials.

e. Post meeting minutes within 30 days, and submit to OEMS quarterly

Agendas and minutes from the Board of Directors as well as the regional Operational Medical Directors Committee, EMS Medical Operations Committee, the EMS PI Committee and various PI subcommittees, Education and Training Committee, Commercial EMS Committee, CISM Team and MCI Committee meetings held throughout the quarter posted to the TEMS website and submitted to OEMS.

f. Roster of all committee/sub-regional unit members.

Board and committee rosters submitted to OEMS with 1st quarter deliverables. All agendas and minutes, including meeting attendance, submitted to OEMS for the quarter.

g. Regional policies, bylaws, procedures.

Review of the Staff Handbook, Office Management Policies, Fiscal Management Policies, and Computer Usage and Network Policies were re-approved by the Board of Directors December 9 and submitted to OEMS with 2nd quarter deliverables.

h. Each committee to meet quarterly unless otherwise approved, and will report agendas, rosters of attendees (signature and email address) and minutes.

Agendas, rosters and minutes from the regional Operational Medical Directors Committee, EMS Medical Operations Committee, various PI subcommittees, Education and Training Committee Commercial EMS Committee, CISM Team and MCI Committee meetings held throughout the quarter posted to the TEMS website and submitted to OEMS.

Conducted a meeting of the EMS Medical Operations Committee on August 11, 2021, October 13th and December 8th, 2021, February 9th, 2022.

Conducted a meeting of the EMS Education and Training Committee on July 21, August 18 and September 15, 2021, October 20th, November 17th, and December 15th, 2021, January 19th, February 16th, March 16th.

Conducted a meeting of the Operational Medical Directors on September 9, 2021, December 7, 2021, March 8th, 2022.

i. Quarterly financial statements of revenue and expenditures.

Submitted to OEMS each quarter.

7. Fees

TEMS charges the standard \$50/\$25 consolidated test site fee for practical examination. No fees collected during this quarter due to suspension of CTS. No fees collected during this quarter due to suspension of CTS. No fees collected during this quarter due to suspension of CTS.

8. State Committee Responsibilities

a. Regional Executive Directors Group

b. EMS Advisory Board

c. Assigned committees

The Executive Director did not attend the regional EMS Executive Directors Group meeting which was canceled or the Virginia EMS Advisory Board meeting, which limited the number

of attendees due to COVID-19. The Medical Direction Committee meeting was held on July 8, 2021. The Executive Director attended the Virginia EMS Advisory Board meeting on November 12, 2021. The EMS Executive Directors Group meeting was canceled. The Executive Director attended the EMS Executive Directors Group retreat on March 7 – 9, 2022 and the Virginia EMS Advisory Board meeting on March 11, 2022.

9. VDH Health District Collaboration

Open invitation remains for VDH health district directors and emergency planners to participate on the PEMS-TEMS MCI Workgroup. The regional VDH public information officer is a member of the EMS Medical Operations Committee and included in all committee correspondence. Included emergency planners in all meetings and communications of the Eastern Virginia Healthcare Coalition (hosted by TEMS). Virginia Beach welcomes Dr. Caitlin Pedati as their new Health Director. Portsmouth and Norfolk welcome Dr. Najibah Rehman as Acting Health Director. Continue collaborating with Public Health regarding the COVID pandemic.

B. Regional Medical Direction

1. Regional Medical Director

- a. Scope of Services
- b. Signed contract

The FY22 RMD and A-RMD contracts between TEMS and Stewart Martin, MD and Joel Michael, MD respectively were approved by the TEMS Board of Directors on June 10 and submitted to OEMS with 1st quarter deliverables.

2. Regional Medical Protocols

- a. Annual review, triennial revision or as necessary, of BLS and ALS medical protocols, post to website, proof of approval by Board.
- b. Titles of protocols based on current VPHIB data dictionary
- c. Electronic copy of protocol revisions to OEMS
- d. Proof of notification of protocol posting to regional stakeholders
- e. Proof of distribution of Protocols to stakeholders and OEMS

Due 4th quarter.

3. Regional EMS Supplies Restocking Program

- a. Update and revise medication and supplies restocking plan.
- b. Provide OEMS with copy of program, and show approval by Board.

Due 4rd quarter.

4. Regional Medication Kit Exchange Program

- a. Review, revise and coordinate exchange program for hospitals and agencies.
- b. Provide OEMS with copy of plan, and show approval by Board.

Due 4rd quarter.

Related drug and IV box support includes:

<i>FY22 IV and Drug Box Activity</i>					
	<i>Drug/IV Box Incidents Reported</i>	<i>Red Drug Boxes Replaced</i>	<i>Orange IV Boxes Replaced</i>	<i>New Red Drug Boxes Issued</i>	<i>New Orange IV Boxes Issued</i>
<i>First Quarter</i>	<i>51</i>	<i>17</i>	<i>11</i>	<i>2</i>	<i>2</i>
<i>Second Quarter</i>	<i>56</i>	<i>11</i>	<i>13</i>	<i>0</i>	<i>0</i>
<i>Third Quarter</i>	<i>55</i>	<i>19</i>	<i>7</i>	<i>0</i>	<i>0</i>
<i>Fourth Quarter</i>					
<i>Total FY19</i>					

C. Regional Planning

1. Regional EMS Plan

- a. Review and revise the Regional Strategic EMS Plan.
 1. Review of council mandates (Code of Virginia)
 2. Review current version of State EMS plan
 3. SWOT Analysis
 4. Planning Committee work to vision for region.
 5. Mission Statement
 6. At least 4 core strategies with strategic initiatives
 7. If no changes, proof of review and approval of existing plan by Board.
- b. Provide OEMS with copy of plan
- c. Proof of notification of plan posting to web to regional stakeholders.
- d. Proof of distribution of plan to stakeholders and OEMS.

The Strategic EMS Plan was reapproved by the Board of Directors on March 10 without change. Plan submitted to OEMS with 3rd quarter deliverables. During the 3rd quarter, TEMS discussed three initiatives to improve the quality of care delivered in the TEMS region; replacing the current King Airway with the i-GEL Airway as the recommended supraglottic airway; use of Ultrasound as an assessment tool to enhance pre-hospital care, and the administration of whole blood by EMS agencies in the TEMS region. These initiatives are consistent with Section 1.2 of the TEMS Strategic EMS Plan. An RSAF grant has been submitted to provide i-GEL airways throughout the TEMS region. TEMS has met with a number of Ultrasound vendors and is preparing recommendations for the OMDs and Medical Operations Committee to review. TEMS established a Whole Blood Task Force to frame discussions on equipment, protocols, and performance improvement review related to whole blood administration. Additionally, TEMS worked with Eastern Virginia Medical School and Emergency Physicians of Tidewater to establish a relationship between TEMS and the EVMS EMS Fellow. This is consistent with Section 1.7 of the TEMS Strategic EMS Plan to “develop partnerships with universities, colleges, and accredited training programs to educate EMS providers and promote research initiatives to advance EMS delivery in the region.”

2. Stroke Triage Plan (STP)

- a. The contractor will develop a Regional Stroke Triage Plan and a Stroke Triage Committee to review the plan annually and revised as needed.
 1. The regional stroke triage committee shall include participants from all aspects of the EMS response.
 2. The Regional Stroke Triage Plan shall follow the current version of the Commonwealth’s Pre-hospital and Inter-hospital State Stroke Triage Plan and include field triage decision scheme (also included in protocols), consideration for medevac utilization and stroke center descriptions.
 3. The revised Regional Stroke Triage Plan shall be submitted to OEMS.
 4. Notify stakeholder that the stroke triage plan has been developed and post the stroke triage plan and any pertinent medical protocol(s) conspicuously on the regional council’s web site. Make a copy of either revised document available upon request.

*The Triennial review of the Stroke Triage Plan was reviewed and approved by Medical Operational Committee, Operational Medical Directors and then approved by the Board of Directors on March 11, 2021. The next review is scheduled for 2024. The minutes with attendance rosters and agendas are submitted to OEMS each quarter. FY22, the Stroke committee meetings are held on the second Thursday of every even month at 2:30 pm. The Stroke PI committee met on August 12th, **October 14**, and*

December 9, 2021, and February 10th, 2022. The Stroke Triage Plan was reapproved by the Board of Directors on March 10 without change. Plan submitted to OEMS with 3rd quarter deliverables.

3. Regional MCI/WMD/Infectious Disease Planning

- a. Serve as a conduit of information for the planning and response related to a mass casualty, WMD, or emerging infectious disease event.
- b. Host/attend meetings, collect and share information
- c. Provide copies of agendas, attendance records, minutes and other documentation as proof of participation and accomplishments.

No meetings held during the first quarter. Also see Hampton Roads MMRS / MCI Preparedness report below. The Tidewater EMS Council and Hampton Roads MMRS have engaged The Olson Group, Ltd. to review and re-write the Hampton Roads Mass Casualty Incident Response Guide. Tidewater EMS and HRMMRS signed a contract to re-write the Hampton Roads Mass Casualty Incident Response Guide (HRMCIRG). An MCI Steering Committee has been formed and the initial planning meeting has been scheduled for April 21, 2022.

- d. Encourage and assist EMS agencies with development of MCI/WMD and/or emergency infectious disease plan. Include VDH health districts in development and planning.
- e. Encourage and assist EMS agencies with development of continuity of operations plans.
- f. Provide OEMS with plan(s)

2017 HRMCIRG reapproved by the Board of Directors on March 12 without change. Plan submitted to OEMS with 3rd quarter deliverables.

- g. Provide evidence of facilitation of/assistance with an exercise every two years. Include an AAR/IP.

TEMS remains prepared to assist agencies in planning for pandemic events in the region, as well as use the TEMS website and listserv to disseminate relevant information as it is received from OEMS and VDH, and the use of the council's web and telephone conferencing to facilitate creation or revision of protocols and plans when social distancing is required. TEMS continues to encourage and assist agencies in developing plans for continuation of services in the event of a pandemic emergency. The TEMS website includes extensive disaster preparedness and infectious diseases information (see left menu on home page) including EMS/healthcare worker as well as citizen preparedness. TEMS and HRMMRS have submitted a State Homeland Security Grant Program (SHSP) project to develop a CCA scenario to exercise the "new" HRMCIRG and will culminate in six table-top exercises and a full-scale exercise in Hampton Roads.

4. Hospital Diversion Planning

- a. Review/revise triennially or as needed hospital diversion plan with stakeholder input.
- b. Provide OEMS with copy of plan, and show approval by Board.
- c. Notify stakeholders of plan posting to web.
- d. Proof of distribution of plan to stakeholders and OEMS.

Due 4th quarter. Participated in a survey led by the Virginia Hospital and Healthcare Association to evaluate the hospital "Diversion Status" tab within the Virginia Healthcare Alerting & Status System (VHASS). It was observed that the current "Diversion Status" definitions may not accurately reflect the hospital's emergency department status to receive EMS patients. Therefore, a proposed draft to change the status option names and definitions was developed to provide greater specificity and consistency in the patient acceptance status of each hospital and enhance the communication among Virginia hospitals and EMS throughout the Commonwealth.

D. Regional Coordination

1. Regional Information and Referral

- Evidence of assistance regarding EMS issues to stakeholders.
- Maintaining website, posting of documents as required in the contract.
- Maintain and update social media presence, include OEMS/VDH links.
- Provide customer satisfaction survey link on all electronic communications

The TEMS staff and experienced EMS leadership provide assistance to our EMS constituents when requested. Through phone, e-mail, fax, and office visits, staff responds to requests for assistance each month. Assistance was provided in the following areas (based on prior customer service statistics gathered by all staff members):

EMS Regulations – 4, 5, 8

EMS Continuing Education – 0, 2

Availability, location, requests for EMS

Courses – 4, 2

General questions about EMS-6, 10, 12

Out of State Reciprocity – 2, 1

Training Material Requests - 1

Training Equipment Loans - 1

Medication Shortage Issues – 8, 2, 8

Drug/IV Box Issues/questions – 12, 10, 25

MCI Planning, Exercises and Resources-0, 3

Requests for MCI Guide - 0

CISM Team Requests and Info – 8, 5, 8

Requests for Protocols and Info – 6, 2

Awards info – 0, 6

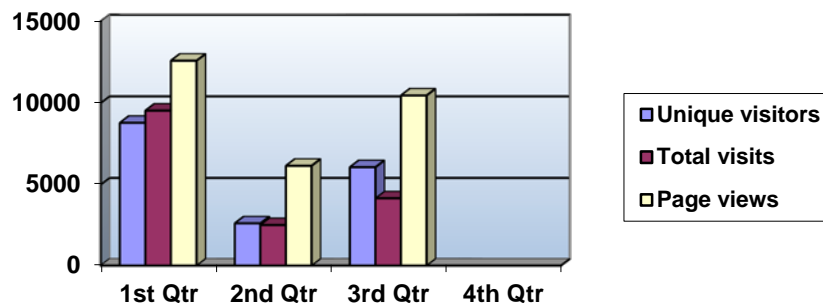
Course and Test Registration - 2

Grants Assistance – 3, 4, 2

Job and volunteer info – 1, 2

We had 3,065 “absolute unique visitors” to the TEMS website (www.tidewaterems.org) during the 3rd quarter averaging 1,021 unique visitors per month, 4,154 total visits for the quarter and 10,459 page views for the quarter. [Google Analytics.] Staff members post new or updated information to the website on a nearly daily basis. As per the contract, all appropriate documents are posted to the website in a timely fashion.

tidewaterems.org website stats



We maintain a listserv (TEMList) email system with 1122 EMS subscribers. We posted 30 messages to the list during the 3rd quarter. (www.tidewaterems.org/listserv)

Published electronic Response newsletters twice monthly and distributed to the council's listserv.

Social Media Accounts: Facebook Followers – 2,108; Twitter Followers – 210; Instagram Followers – 499; Link-In – 142; YouTube - 71

2. Regional EMS PI and Trauma Triage Program

a. Maintain and revise as needed to reflect current practice, a region wide EMS Performance Improvement Plan (PIP) for general EMS responses and Trauma related EMS responses. Review and approval of the plan by the contractor's Board of Directors. Include:

- (1) A schedule and topics for three concurrent PI projects (general EMS patient care, an EMS system related item and a trauma patient care or trauma system related item).
- (2) Process that is capable of monitoring/assessing adherence to patient care protocols, and triage plans; EMS system issues, and identification of the educational needs of EMS providers in the region.
- (3) Maintain, and revise as needed, a PI template that an EMS agency can use to establish its own PI programs.
- (4) Provide quarterly updates on PI projects that are conducted in the contract year.
- (5) Identify the membership of the regional PI committee, objectives of the committee, and rules for participation in the meetings. The PIP shall allow for a representative of the OEMS to attend the PI meetings as desired by OEMS.

(a) Equal representation of Operational Medical Directors, hospitals from varied areas of the region, and EMS providers from each of the following, air medical agency, fire-based service, career, and volunteer services.

- (6) Hold quarterly PI committee meetings to review the input received and/or significant events reported. Identify needs based on review of PI information received by the contractor, and plan a course of action (protocol change, educational opportunity, process improvement, etc). The items/deficits and the process used to correct them shall be reflected in the minutes of the meeting, and shared with other regional stakeholders as needed and appropriate. Submit agendas, rosters and minutes (no patient identifiers) quarterly.

FY22, the Trauma committee meetings are held on the second Thursday of every odd month at 2:30 pm. The Trauma PI committee met on July 8 and September 9, 2021. The November 11th meeting was cancelled, due to the meeting falling on Veteran's Day. They met January 13th and March 10th, 2022. The Patient & Provider PI committee meets on the second Thursday of every odd month at 1:00 pm and continues to monitor low frequency/high acuity procedures and Handtevy. They met on July 8th and September 9th 2021. The November 11th meeting was cancelled, due to the meeting falling on Veteran's Day. This committee is changing names and direction. The new name is PI Committee and will focus on writing and pulling reports to assess success of all protocols. The minutes with attendance rosters and agendas are submitted to OEMS each quarter.

- (7) TEMS Handtevy Program

OEMS stated they will transition Handtevy to a state-paid program, that will begin 1/1/2022. Error rates are not currently available due to reporting challenges during the ImageTrend to ESO transition. During the Virginia EMS Symposium, the Office of EMS and Handtevy announced the Virginia would be implementing Handtevy statewide making Handtevy available to every EMS agency in Virginia. Handtevy was launched January from the state and TEMS contract with them ends on April 4th, 2022.

b. Provide technical assistance to EMS agencies to assist them in complying with State EMS Regulations related to quality management reporting (12 VAC 5-31-600). The names of agencies and the nature of assistance provided to those agencies shall be submitted quarterly.

Regional Strategic EMS Plan, Board discussions, EMS Medical Operations Committee discussions and EMS/Trauma/Stoke/STEMI Performance Improvement committee and

subcommittee discussions (reflected in minutes) all support technical assistance discussed and provided as requested and well as encouragement for agencies to submit quality data.

c. Actively encourage, not enforce, all EMS agencies within their region to meet state requirements and submit pre-hospital patient care data as required by the Code of Virginia (§ 32.116.1) and EMS Regulations 12 VAC 5-31-560. Quarterly reports shall include language that describes how this contract item was achieved.

See above. All EMS agencies invited to participate in the regional PI committee, subcommittee and initiatives.

d. Distribute regional, jurisdictional, and agency level performance improvement reports developed and provided by the OEMS, Trauma System Oversight and Management Committee (TSO&MC), and or the Trauma Performance Improvement Committee.

3. Trauma Triage Plan

a. Review annually and revise as needed and follow the current version of the Commonwealth's Pre-hospital and Inter-hospital State Trauma Triage Plan and include:

(1) A "field triage decision scheme".

(2) The field triage decision scheme shall be included within the trauma section of the Regional Medical Protocols

(3) A definition of a trauma patient

(4) Prehospital physiologic, anatomic, mechanism of injury, and special consideration criteria

(5) Medevac utilization for trauma

(6) Trauma center descriptions

(7) Description of each level of Virginia Trauma Center Designation

b. Post revised plan on website. Notify stakeholders that the plan has been revised and posted the Make a copy of either revised document available upon request.

The Triennial review of the Trauma Triage Plan was reviewed and approved by Medical Operational Committee, Operational Medical Directors and then approved by the Board of Directors on March 11, 2021. The next review is scheduled for 2024. The Trauma Triage Plan was reapproved by the Board of Directors on March 10 without change. Plan submitted to OEMS with 3rd quarter deliverables.

4. RSAF Program

a. Promote grant writing and review assistance services to agencies one month prior to submission deadline with electronic/hard copy notifications. Assist agencies to review and write RSAF grant applications upon request, and request assistance from grants administrator when appropriate.

TEMS promotes grant writing and review assistance services to any requesting EMS agency, and provides notifications to regional stakeholders via e-mail distribution lists and the TEMS website. TEMS provides any needed assistance, and solicits assistance from appropriate OEMS staff when appropriate. An electronic notice to TEMSList subscribers and EMS leadership, a Response newsletter article and website site information promoted the RSAF availability, the application deadline, encouraged electronic application and offered technical assistance. Queried EMS agency leadership of need for a grant workshop during the 1st quarter but did not receive any requests for conducting a workshop.

b. Conduct regional reviews and grading of grants as per regulations and policies governing the RSAF program.

1. Conduct two review and grading sessions during the contract period, and submit grades

2. Ensure that each application is reviewed consistently by grant review committee and assigned grade, using OEMS criteria.

3. Use the OEMS provided Grant Reviewer Guide.
4. Shall not notify agencies of the FARC recommendations prior to award date.

Conducted grant review and grading sessions on the Eastern Shore (Oct 7, 2021) and the Southside (Oct 13, 2021) and submitted grades and comments to OEMS also due 4th quarter.

5. CISM Program

a. Ensure all first responders in their region have knowledge of mental health services. Option selected to maintain a CISM team.

(1) Maintenance of a regional CISM team.

(a) Up-to-date policies

TEMS maintains a multidisciplinary CISM Team which remains compliant with all OEMS policies and procedures regarding CISM. Team services are available 24/7 and the team can be reached via a published emergency number of 757 414-CISM (2476) which is answered by a Medical Transport dispatcher who relays a request for team services to an on-call team member. CISM Team operating policy reapproved without change by the Board of Directors and submitted to OEMS with 1st quarter deliverables.

(b) Provide quarterly statistical reports.

Submitted to OEMS quarterly. During the 3rd quarter the team assisted 27, 11, 2 individuals during 1, 1, 2 intervention(s). The team had 45, 45, 45 volunteer members.

(c) Meet at least semi-annually. Submit minutes.

CISM team meetings have been hindered by COVID; the team did not meet during the first quarter of FY22. The full-team did not meet in the second quarter; however, there have been regular meetings with team leadership regarding a re-structure of the TEMS CISM program. All-hands team meeting scheduled for beginning of the third quarter. TEMS is working with OEMS to provide GRIN training during the 2022 Tidewater Healthcare Education Expo. Additionally, there are several classes including the General Session, on mental health and wellness.

6. Regional EMS Awards Program

a. Conduct Regional EMS Awards Program

1. Title is (RC name) EMS Awards Program.
2. Regional Awards Program has same 11 categories and criteria as Governor's Awards, including scholarship.
3. Use of OEMS nomination form.
4. Schedule and publicize the awards program.
5. Award to each first place winner.

No activity this quarter. Began conversations with the Office of EMS to advertise nominations early due to TEMS scheduling the FY22 Awards ceremony to coincide with the Tidewater Healthcare Education Expo. TEMS began accepting nominations for the 2022 Regional EMS Awards Program on February 10, 2022 with a submission deadline of March 31, 2022. TEMS received nominations in 12 of 13 categories. The Nominations Committee has been tasked to review each nomination and produce a list of award recipients.

b. Assure that regional nominations are judged and forward first place winner's information to OEMS.

1. Appoint a committee to select regional winners.
2. Provide nominee information to Advisory Board Selection Committee.
3. Submit news release to local media and OEMS within one week of ceremony, using format provided by OEMS.

4. Follow state guidelines.

2021 Awards Program: The names and biographic information of 2021 regional award recipients were submitted to OEMS in the 1st quarter. OEMS prepared and distributed a news release to local media. The council also distributed the release electronically to local newspapers. Regional winner information and press release was also posted to the council's website. A committee to select regional winners was appointed by the TEMS Board of Directors at the December 9, 2021 meeting. Regional winners will be announced during a semi-formal awards dinner on May 14, 2022 during the Tidewater Healthcare Education Expo.

7. Regional EMS Instructor Network

- a. Conduct a minimum of one meeting to discuss educational performance improvement, issues surrounding EMS training, clinical requirements, field experience, administrative requirements, and CTS concerns.
- b. Notify all accredited EMS programs, EMS educators, OEMS DED Staff, OEMS Program Reps, and Emergency Operations Instructors of the meetings. Meeting notice distribution 30 days prior with agenda.
- c. Meeting should be set up for face to face networking, but may be conducted in a format allowing for feedback such as teleconference.
- d. Agenda, roster and minutes to OEMS
Due 4th quarter.

E. BLS-CTS Administration

1. Establish at least one OEMS approved CTS facility within its service delivery area.
2. July 1 – June 30 CTS schedule to OEMS Certification Testing Supervisor by Feb 1.
3. Publish CTS schedule on web site and CTS registration page by March 1.
4. Submit additions/cancellations to CTS schedule to OEMS Certification Testing Supervisor in advance.
5. Provide CTS schedule to Education Coordinators by March 15.
6. Register testing candidates.
7. Ensure CTS Evaluator compliance with PEG Manual.
8. Maintain list of current approved CTS Evaluators, and submit to OEMS quarterly.
9. Fee for initial testing.
10. Fee for retest.
11. No fees for written examination
12. Reporting of CTS expenses.
12. Adherence to guidelines of CTS P&P Manual

TEMS is compliant with all contractual obligations related to CTS. TEMS-area test sites are held at a single physical location located at Norfolk Fire Rescue Training Center in order to standardize and centralize site logistics. No CTS schedule was posted for this year; awaiting direction from the ACE Division of OEMS. Compliance with the CTS P&P manual is enforced during each site by on-site OEMS examiners. Test registration is conducted through a web-based application. TEMS charges fees to candidates as specified, and adheres to all guidelines specified in the CTS Manual. There were no CTS during the 2nd quarter. It was reported by the Training and Certification Committee to eliminate the CTS program and scheduled for discussion during the next Medical Direction Committee meeting. There were no CTS during the 3rd quarter.

F. Regional Category One CE Program

1. Promote ALS and BLS CE that satisfies Category 1 requirements in each planning district.

The main council website, listserv and the Eastern Shore EMS website and listservs continue to list and promote available continuing education programs and are regularly updated. See Other EMS Education Activities. TEMS is promoting the 2022 Tidewater Healthcare Education Expo from May 10 – 15, 2022 in Chesapeake, VA. There are over 100 classes being offered over five and a half days with 50 presenters. CEUs and nursing credits are being offered for this training; additionally, there are a number of certification and recertification classes being offered.

2. Submit the website address of the CE program schedule within region.

www.tidewaterems.org (see upcoming training items on the right side, or click “Training Calendar” from left menu) and www.eastern-shore-ems.com (click Education/Training on left menu). For the newly launched Quarterly Training Program, the website is: www.tidewaterems.org/qtee

OTHER:

Other EMS Education Activities

- *Launched the first Quarterly Tidewater Education Experience (QTEE) on July 26, 2021*
- *Second QTEE was held on October 28, 2021*
- *Third QTEE was held on January 26th, 2022.*
- *Consisted of 4 speakers, providing category 1 (3 hours of Cardiovascular and 1 hour of Medical) and 2 (CEU's for prehospital providers)*
- *4 speakers, providing one credit of category 1 CEU's for Airway, Trauma, Medical, and Operations*
- *4 speakers, providing 1.0 credits of Cardiovascular, Operations and Medical and 3 hours of Trauma.*
- *Approximately 43 providers attended each session*
- *Approximately 15 providers attended each session; the website address hasn't changed*
- *Approximately 25 providers attended each session; the website address hasn't changed*
- *Website: www.tidewaterems.org/qtee*
- *Conducted oral interviews for 8 ALS students: July – 4, August – 3, September – 1*
- *Conducted oral interviews for 15 ALS students: October – 6, December – 9*
- *Conducted oral interviews for ALS students: January – 12, February – 4, March – 4*
- *Administered Exams for 0 ALS providers*
- *Administered Exams for 7 ALS students: October – 5, November – 1, December – 1*
- *Administered Exams for 7 ALS providers*

ESO Transition

- *OEMS switched the state supported patient provider system from ImageTrend to ESO*
- *The state will pay for the EMS and Health Data Exchange (HDE) portions of the system and fire will need to purchase their portion of the system*
- *EMS and HDE should allow agencies to see feedback of patient diagnosis in real time*
- *Portsmouth is the first agency to transition, they signed the finalized contract Monday, September 20th*
- *Franklin has been using ESO for approximately 4 years*
- *No Changes/ Updates during 2nd Quarter; ESO is hoping to launch Insights – a robust and comprehensive reporting system by March 31, 2022*
- *No Changes/ Updates during 3rd Quarter; ESO is hoping to launch Insights – a robust and comprehensive reporting system by May 1, 2022*

EMS Fellow

- *TEMS worked with Eastern Virginia Medical School and Emergency Physicians of Tidewater to establish a relationship between TEMS and the EVMS EMS Fellow. TEMS submitted a contract modification to OEMS to support this project.*

- *TEMS and EVMS with the assistance of the EMS Fellow researched the “Adaptation of Emergency Medical Services Hypoglycemia Treatment in Response to the COVID-19 Pandemic Supply Chain Disruption” and presented at the Society for Academic Emergency Medicine annual meeting.*
- *TEMS and EVMS with the assistance of the EMS Fellow researched the use of “Nitrous Oxide Revisited for Prehospital Pain Relief in the Opioid Crisis: A Retrospective Pilot”*
- *Documents submitted to OEMS with 3rd quarter deliverables.*

Eastern Shore EMS Council

- *Very little activity due to COVID-19.*
- *Continuing Education Classes have not resumed.*
- *Meeting held October 7th w/RSAF Grant Review*
- *Meeting November 15th w/rep from ESCC re: Dual Enrollment EMT classes*
- *Northampton County EMT course registration is open for a start date in January 2022.*
- *Northampton County EMT class started in Jan with 8 students. Class will run till June.*
- *ACLS classes were held in Feb with 20 students recertifying.*

Hampton Roads MMRS (Metropolitan Medical Response System)

MMRS Mass Casualty Incident Response Preparedness / Exercises and Training

- *August 18-19 2021: ICS-400 course conducted at TEMS (19 students completed the course)*
- *October 19-21, 2021: ICS-300 course conducted at TEMS (12 students completed the course)*
- *December 1-2, 2021: ICS-400 course conducted at TEMS (9 students completed the course)*
- *February 22-24, 202: ICS-300 course conducted at TEMS (8 students completed the course)*

MMRS Medical Strike Team - HRMMST

- *There was one response this quarter.*
- *There were no responses in this quarter, however, the team did provide medical support to the Virginia Beach Structural Collapse; School October 16-23, 2021.*
- *Continued with COVID-19 bi-weekly conference calls; October – December 2021.*
- *Completed the Strike Team resupply of consumable medical supplies in both Norfolk and York County. Items were identified for repair or replacement.*
- *There were no responses in this quarter.*
- *Continued with COVID-19 bi-weekly conference calls; January – March 2022.*
- *Completed Annual Maintenance on HRMMST Logistics Truck in Norfolk; January 27-28, 2022.*
- *Reimbursed HRMMST member sponsors for authorized personnel expenses including overtime & backfill as funds are available*
- *Maintained, repaired & replaced expired/worn equipment & supplies in HRMMST equipment cache and vehicles. Includes maintenance, repairs, fuel & insurance for HRMMST vehicles & scheduled vehicle & equipment cache checks, BGAN/air card subscriptions.*
- *Renewal of subscription and paid usage fees for MIR3; HRMMST notification system.*

MMRS Mass Casualty Incident & Disaster Response Equipment & Supplies

- *Prepared the consumable medical supplies (CMS) list to replace expiring supplies in the Strike Team Cache.*
- *Ordered and received the CMS to replace expiring supplies in the Shelter Support Units and the Disaster Medical Support Units.*
- *Completed Shelter Support Units resupply of CMS June 3 – August 10.*
- *Completed Disaster Medical Support Units resupply of CMS September 7-30*
- *Received Hampton Roads MCI Transport Units for Newport News and Norfolk.*
- *Replaced consumable medical supplies in the Norfolk Strike Team cache October 18-21, 2021.*
- *Replaced consumable medical supplies in the York County Strike Team cache December 7-10, 2021.*
- *Presented an update on resources to the Hampton Roads Fire Chiefs on October 6, 2021.*
- *Continued bi-weekly meetings with ODU to develop an inventory management system for all MMRS disaster resources.*
- *Prepared the consumable medical supplies replacement order on the Shelter Support Unit for procurement.*
- *Purchased two Medical Rapid Access Transport Unit for Norfolk and Newport News*

- *Purchased the next to MCI Transport Units for James City County and Portsmouth.*
- *Purchased two 25kw generators and additional power distribution capabilities.*
- *Continued contract with ODU to develop an inventory management system of all the disaster resources MMRS has provided in the region.*
- *Coordinated donation from Sentara for PPE and cots, February 23, 2022.*
- *Conducted MCI Transport Unit training to Norfolk on March 28-30, 2022.*

MMRS Pharmaceutical Caches

- *Resupplied the Hazmat Support Drug Boxes (expiring medications); August 23, 2021*
- *Resupplied the Hazmat Drug Boxes (expiring medications); January 28, 2022*
- *Resupplied the Hazmat Support Boxes (expiring medications); January 28, 2022*

MMRS Planning & Program Management

- *Continued TEMS consultant contract for Program Coordinator and two part-time Program Specialists.*
- *Supported Hampton Roads Planning District Commission administrative/financial services & regional coordination.*
- *Sponsored one member to attend the Executive Leadership Academy through EMI, August 16-29, 2021 and September 13-16, 2021.*
- *Attended the Virginia Emergency Management Symposium in Norfolk March 21-24, 2022.*
- *Submitted addendums for FEMA Public Assistance Grant to seek reimbursement of COVID-19 supplies. Submitted addendums for FEMA Public Assistance Grant to seek reimbursement of COVID-19 supplies. Submitted addendums for FEMA Public Assistance Grant to seek reimbursement of COVID-19 supplies.*
- *Supported HRMMRS Strike Team Committee meetings.*
- *Participated in various meetings:*
 - *Monthly Eastern Virginia Healthcare Coalition (EVHC) and full coalition monthly meetings.*
 - *VDEM Region 5 Weekly COVID Call; August 16-September 27, 2021.*
 - *All Hazards Advisory Committee (AHAC); July 27, 2021, August 28, 2021, September 26, 2021*
 - *Various Conference calls related to Tropical Storm Elsa; July 6 - 8, 2021*
 - *Hampton Roads Hazard Mitigation Workshop #1; July 27, 2021.*
 - *Hampton Roads Hazard Mitigation Workshop #2; September 26, 2021.*
 - *All Inclusive Emergency Planning Subcommittee; July 7, 2021.*
 - *OMD Committee; 10/13; 12/8*
 - *HREMC - 10/12*
 - *Hampton Roads THIRA Workshop - 11/1; 11/16*
 - *All Hazards Advisory Committee - 10/26; 12/1*
 - *All Inclusive Planning Meeting; 3/2*
 - *All Hazards Advisory Committee – 1/25, 2/22*

Hospital Preparedness Program/Eastern Virginia Healthcare Coalition (EVHC)

EVHC Regional Healthcare Coordinator

- ***Eastern Region Hospital Leadership.*** *Regional Healthcare Coordinator participated in the Region's Hospital Leadership conference call to discuss COVID vaccine mandates and other COVID related issues.*
- ***COVID Task Force Operations Section Chief's Regional Focus Meeting.*** *The Regional Healthcare Coordinator participated in the statewide COVID Operation Section Chief's Regional Focus meeting and provide the Coalition's regional report.*
- ***Hampton Roads DOD Public Health Weekly Meeting.*** *The Regional Healthcare Coordinator participated in the Hampton Roads public health meetings with public health representatives from the regional military installations to discuss COVID data and response operations.*
- ***COVID Detection Dog Project*** – *The Regional Healthcare Coordinator participated in the phase 3 peer review of the K9 COVID Detection project. The review board consisted of representatives from Bon Secours Health System, Sentara Health System, Dr. Jane Casey DVM, a representative from the American Humane Society, and two additional K-9 training experts.*

- **Pediatric Bed & Surge Capacity Call** – The Regional Healthcare Coordinator participated in a call with the Chief Nursing Officer, Children’s Hospital of the King’s Daughters (CHKD) regarding pediatric beds, PICU & NICU capacity and the role of CHKD in case of a pediatric surge of COVID hospitalizations in the region.
- **Eastern Region Health System C-Suite Call** - The Regional Healthcare Coordinator participated in a conference call with C-Suite representatives from the region's health systems. COVID vaccination, ED capacity, adult & pediatric surge planning was discussed.
- **Virginia Hospital COVID-19 Briefing** – The Regional Healthcare Coordinator participated in the Virginia Hospital COVID-19 Briefing conducted by VHHA to discuss current COVID impacts on Virginia hospitals.
- **COVID Task Force: Local Health District Meeting** - The Regional Healthcare Coordinator participated in the state COVID Task Force Local Health District meeting to receive a briefing of operational and programmatic updates.
- **Naval Medical Center Portsmouth (NMCP) Call** – The Regional Healthcare Coordinator listened to the conference call between NMCP and Mr. Bob Mauskauf, Director, Office of Emergency Preparedness, VDH. The purpose of this call was to virtually conduct introductions between NMCP C-Suite member and VDH as well as discuss COVID vaccination reporting, particularly the numbers shown for the city of Portsmouth.
- **Statewide Regional Healthcare Coordination Center Meeting** –The Regional Healthcare Coordinator participated in the Statewide Regional Healthcare Coordination Center meeting. Communications testing and intraregional response planning were discussed.
- **COVID Task Force (CTF) Operations Section Chiefs Meeting** - The Regional Healthcare Coordinator participated in this meeting and a regional report from the Coalition was provided.
- **Joint Military-Civilian Public Health Meeting** - The Regional Healthcare Coordinator participated in this meeting and provided a regional report on COVID condition in the region. In addition, the Health Protection Condition (HPCON) level and NDMS bed availability was also discussed.
- **Executive Council Meeting** – The Regional Healthcare Coordinator hosted the Coalition’s Executive Council meeting. This meeting reviewed FY22 grant deliverables, FY22 Budget and Project Plan, the Coalition Charter and Bylaws and other topics.
- **Executive Council Meetings.** The Regional Healthcare Coordinator hosted the Coalition’s Executive Council meetings. These meetings review FY22 grant deliverables, FY22 Budget and Project Plan, and other topics
- **Eastern Shore Morgue Capacity.** The Regional Healthcare Coordinator assisted the VDH Office of Emergency Preparedness to assess hospital permanent and temporary morgue capacity in response to a WebEOC request from Accomack County.
- **COVID Task Force Operations Section Chief's Regional Focus Meetings.** The Regional Healthcare Coordinator participated in the statewide COVID Operation Section Chief's Regional Focus meetings and provide the Coalition’s regional report.
- **Peninsulas EMS Council ED Surge and Post Capacity Workgroup Meetings.** The Regional Coordinator attended the PEMS ED Surge and Post Capacity Workgroup meetings to address the current and future demands on the ED and EMS agencies
- **Hampton Roads Military-Civilian Public Health Meetings.** The Regional Coordinator participated in the bi-weekly Hampton Roads Public Health Sync meetings with Naval Medical Center Portsmouth and other community partners.
- **Medical Counter Measures Webinar.** The Regional Healthcare Coordinator attended the National Academies of Sciences, Engineering, and Medicine webinar on the “Re-envisioned Public Health Emergency Medical Countermeasures Enterprise”.
- **Children’s Hospital of the King’s Daughters (CHKD) Mental Health Facility.** The Regional Healthcare Coordinator had a virtual meeting with the CHKD Emergency manager to discuss the current construction status and emergency operations planning for the CHKD Mental Health Facility. It is anticipated that the outpatient clinics will open in May of 2022, with inpatient services projected for opening in August 2022.
- **VDEM Region 5 Complex Coordinated Attack Plan (CCA) Review Seminar.** The Regional Healthcare Coordinator participated in the VDEM Region 5 CCA Seminar. The regional CCA Annex was reviewed in preparation for the upcoming regional CCA Tabletop Exercise (TTX). The goal of the TTX is to finalize the CCA plan and use identified issues in the Improvement Plan to make any necessary edits.

- **COVID Task Force Operations Section Chief's Regional Focus Meetings.** The Regional Healthcare Coordinator participated in the statewide COVID Operation Section Chief's Regional Focus meetings and provide the Coalition's regional report.
- **Bon Secours SMC EOC & Safety Committee Meeting.** The Regional Healthcare Coordination Center Manager virtually attended the March Bon Secours Southampton Medical Center Emergency Operations Center & Safety Committee Meeting in a continuous effort to remain involved in emergency planning with regional members.
- **EVHC Reallocation Meeting.** The Regional Healthcare Coordinator participated in a conference call to request the reallocation of funds to new FY22 BP3 Grant projects.
- **State Healthcare Coalitions Coordinator's Meeting.** The Regional Healthcare Coordinator participated in the monthly statewide Regional Healthcare Coordinator's meeting with VHHA and the VDH. Grant deadlines and other topics were discussed.
- **Strategies for Healthcare Workplace Violence Prevention: Risk Assessment and De-Escalation.** The Regional Healthcare Coordinator participated in this healthcare workforce violence webinar.
- **VHHA Hospital COVID Call.** The Regional Healthcare Coordinator participated in the VHHA Hospital COVID Conference Call to receive the latest update on the COVID pandemic and its effects on the Commonwealth.
- **Hampton Roads Military-Civilian Public Health Meetings.** The Regional Coordinator participated in the bi-weekly Hampton Roads Public Health Sync meetings with Naval Medical Center Portsmouth and other community partners.
- **EVHC Board of Directors Meetings.** The Regional Healthcare Coordinator hosted the Coalition's Executive Council meetings. These meetings review FY22 grant deliverables, FY22 Budget and Project Plan, and other topics.
- **Hampton Roads Emergency Management Committee Meeting.** The Regional Healthcare Coordinator participated in the Hampton Roads Emergency Management Committee meeting. The Virginia Fusion Center products for emergency managers and the City of Virginia Beach's new physical security program were discussed.
- **VDEM Region 5 Winter Weather Briefing.** The Regional Healthcare Coordinator participated in the winter weather briefing by the National Weather Service Wakefield to discuss the potential impacts from the upcoming winter storm.
- **Coalition Board of Directors Meeting.** The Regional Healthcare Coordinator hosted the Coalition's Board of Directors meeting to review progress on accomplishing the FY22 Budget and Work Plan, the regional COVID response, among other topics.
- **Peninsulas Interfacility Cooperation Conference Call.** The Regional Healthcare Coordinator participated in this meeting hosted by the Peninsulas EMS Council to discuss patient distribution and EMS issues related to the current COVID surge.
- **Eastern Region Healthcare System Leadership Call.** The Regional Healthcare Coordinator co-hosted the meeting to review the status of and current challenges faced by health systems in our region.

Medically Vulnerable Populations Coordinator

- **COVID Digest.** The Eastern Virginia Healthcare Coalition Staff has distributed over 30 editions of the COVID Digest informing its members of new and relevant information related to the pandemic during this quarter. The digest has been released twice a week, with extra editions for special topics. For example; changes in PPE usage, CMS regulation changes, etc.
- **Site Visit Schedule** - the Medically Vulnerable Population Coordinator conducted multiple virtual site visits and was able to conduct some in person visits with member communities of the Coalition during the first quarter. During these meetings they discussed the facilities emergency plan gaps and strengths. This will aid the facility's annual review for updating their plan in 2021.
- **PIO Meeting.** The Medically Vulnerable Population Coordinator hosted virtual meetings with the regions Public Information Officers from all health systems willing to participate. The purpose of this meeting was to discuss unified messaging to for COVID vaccination and rising COVID cases.
- **LuminAID Lantern Project** – From August 30 through September 1, the Medically Vulnerable Populations Coordinator delivered the respective allocations of the LuminAID Lanterns to 31 skilled nursing facilities throughout the eastern region as a part of our emergency lighting project.

- **EVHC Long Term Care Meeting.** *The Medically Vulnerable Populations Coordinator hosted a virtual meeting to discuss ongoing vaccine efforts and ongoing emergency planning efforts*
- **Personal Protective Equipment.** *The Eastern Virginia Healthcare Coalition Staff has distributed 28,600 items of Personal Protective Equipment to Long Term Care facilities over the second quarter of this fiscal year.*
- **COVID Digest.** *The Eastern Virginia Healthcare Coalition Staff have distributed over 5 editions of the COVID Digest informing its members of new and relevant information related to the pandemic during this quarter. The digest is released monthly.*
- **Site Visit Schedule** - *the Medically Vulnerable Population Coordinator conducted multiple virtual site visits and was able to conduct some in person visits with member communities of the Coalition during the second quarter. During these meetings they discussed the facilities emergency plan gaps and strengths. This will aid the facility's annual review for updating their plan in 2021.*
- **EVHC Satellite Phone Second Quarter Communication Test.** *The Medically Vulnerable Population Coordinator conducted 11 Satellite phone tests with 22 facilities that are participated in this program in the eastern region.*
- **Burn Kit Materials Inventory and Distribution.** *The Medically Vulnerable Populations Coordinator updated 26 Burn Kits in hospitals throughout the Eastern Region of Virginia.*
- **In-person Outreach.** *The Medically Vulnerable Populations Coordinator distributed Evacuation Go Kits & Survey Material throughout the Eastern Region in an effort to promote site visits.*
- **EVHC and CVHC LTC MAP Meeting.** *The Medically Vulnerable Population Coordinator joined a meeting with central partners to discuss the LTC MAP exercise.*
- **Outreach.** *The Medically Vulnerable Population Coordinator updated the contacts of 67 members in VHASS and the Listserv.*
- **PIO Meeting.** *The Medically Vulnerable Population Coordinator hosted virtual meetings with the regions Public Information Officers from all health systems willing to participate.*
- **Riverside Health System Midterm Planning Meeting.** *The Medically Vulnerable Population Coordinator attended the midterm planning meeting for Riversides Health Systems Radiation event tabletop exercise scheduled for April 26, 2022.*
- **New Organization Onboarding.** *The Medically Vulnerable Population Coordinator hosted a virtual meeting with Newport News Behavioral Health Center to review the benefits of membership with the coalition and train their administrator on VHASS.*
- **EVHC Long Term Care Focus Group Meeting.** *The Medically Vulnerable Population Coordinator hosted a virtual meeting to discuss ongoing COVID response efforts and ongoing emergency planning.*
- **MFA Statewide Exercise.** *The Medically Vulnerable Population Coordinator attended Near Southwest Coalition's Tabletop Exercise with over 40 facilities that work under Medical Facilities of America. This exercise explored opportunities in cyber security and increased communication between facilities and their local coalition prior to any event.*
- **LTC MAP DSF Meeting.** *The Medically Vulnerable Population Coordinator was invited to a meeting with Williamsburg Landing to discuss their potential role as the Disaster Struck facility for the upcoming Long Term Care Mutual Aid Plan Exercise.*
- **Site Visit Schedule.** *The Medically Vulnerable Population Coordinator conducted multiple virtual site visits and was able to conduct some in person visits with member communities of the Coalition during the second quarter. During these meetings they discussed the facilities emergency plan gaps and strengths. This will aid the facility's annual review for updating their plan in 2021.*
- **Satellite Phone Facility Survey.** *The Medically Vulnerable Population Coordinator conducted a building survey with a local vendor to prepare for the installation of a Satellite Phone to support quarterly testing of our 42 active SAT phones throughout the region.*
- **Riverside Lifelong Health & Age-Related Services Emergency Management Committee Meeting.** *The Medically Vulnerable Population Coordinator attended the Riverside Lifelong Health meeting. Discussions included incident command system, general emergency management topics and relevant ongoing Coalition projects with Riverside Lifelong Care skilled nursing facilities. This meeting is an opportunity to identify gaps that may be shared across all LTC facilities in the Eastern Region.*
- **Home Health and Hospice Collaborative Meeting.** *The Medically Vulnerable Population Coordinator virtually hosted The Home Health and Hospice Collaborative meeting with support from the Regional Healthcare*

Coordination Center Manager. The objective of this meeting was to discuss opportunities and share best practices from topics brought up during individual site visits in the first and second quarter of the fiscal year.

- **National ResilienceEXCH Virtual Summit.** *The Medically Vulnerable Population Coordinator virtually attended the National ResilienceEXCH Virtual Summit hosted by The All-Hazard Consortium. The objective of this summit is to glean information on innovative practices and opportunities from industry leaders, emergency managers, academics and research groups from across the nation.*
- **Riverside Winter Storm After Action Debrief.** *The Medically Vulnerable Population Coordinator attended Riverside's Winter Storm After Action Debrief meeting to identify opportunities to better support our region during these events.*
- **Healthcare Public Information Officer (PIO) Meeting.** *The Medically Vulnerable Population Coordinator hosted the quarterly PIO meeting to discuss and review ongoing COVID and healthcare messaging.*
- **Health Equity Summit.** *The Medically Vulnerable Population Coordinator virtually attended the Healthy Equity Summit hosted by The Hastings group in conjunction with AAMC Center for Health Justice, AMA, ANA, AHA, and ABIM. The objective of this summit is to review existing evidence based best practices and data derived from varying determinants of health to identify opportunities to support equitable healthcare delivery in emergency events.*
- **Responded to PPE, COVID Testing Kit and Fit Test Training Resource Requests.** *The Medically Vulnerable Population Coordinator responded to three resource inquiries to combat ongoing COVID surge numbers. Three long term care facilities were seeking COVID test kits and were referred to VDH. Two long term care facilities sought staffing resources and there were no existing resources for referral. Bon Secour Mary Immaculate Hospital was seeking respirator fit test training and were also referred to TRAIN Virginia*
- **Riverside Winter Storm After Action Debrief.** *The Medically Vulnerable Population Coordinator attended Riverside's Winter Storm After Action Debrief meeting to identify opportunities to better support our region during these events.*

Exercise and Training Coordinator

- **Lunch and Learn.** *The Exercise and Training Coordinator hosted our monthly Lunch and Learn with a representative from HRSD to discuss how they combat cyber terrorism.*
- **Exercise and Training Workgroup Meeting.** *the Exercise and Training Coordinator conducted the virtual Exercise and Training Workgroup Meeting. The group discussed upcoming training as well as expectation for the fiscal year. Members of the group were asked to think about possible training classes for the future and report back*
- **VDOT Tunnel workers MCI training.** *The Exercise and Training Coordinator conducted MCI refresher training for the tunnel workers.*
- **Quarterly Tabletop Series.** *The Exercise and Training Coordinator conducted multiple tabletop exercises for long term and acute care communities during the first quarter.*
- **National Disaster Medical System (NDMS) Federal Coordinating Center (FCC) Portsmouth -** *The Exercise and Training Coordinator participated in the NDMS FCC Patient Movement Exercise Initial Planning Conference. This in the initial planning meeting for the scheduled November 2021 exercise at Chamber's Field, Naval Station Norfolk.*
- **FY22 - Summer - Monthly Communication Test** – *The Exercise & Training Coordinator participated the statewide communication test. Messages were sent to Long Term Care, Acute Care, and Dialysis facilities requesting information be placed in the event log in VHASS. Once completed the information was exported for after action documentation.*
- **Norfolk Airport Authority (NAA) Airport Committee Emergency Preparedness (ACEP) -** *On August 24, the Regional Healthcare Coordinator participated in the NAA ACEP meeting. This meeting focused on a general review of the Airport Emergency Plan (AEP).*
- **Statewide Training and Education Work Group** – *The Exercise & Training Coordinator participated in the monthly Statewide Training and Exercise work group meetings to discuss the monthly communications test and the 2022 Preparedness Academy.*
- **NMRTC Portsmouth Emergency Management Workgroup Meeting -** *The Exercise and Training Coordinator participated in the monthly NMRTC Portsmouth Emergency Management workgroup meetings. Discussion on the upcoming evacuation exercise, and issues regarding emergency preparedness were discussed.*

- **Quarterly Tabletop Series.** The Exercise and Training Coordinator conducted multiple tabletop exercises for long term and acute care communities during the second quarter.
- **Lunch and Learn.** The Exercise and Training Coordinator hosted monthly Lunch and Learns with various subject matter experts to educate coalition membership.
- **National Disaster Medical System (NDMS) Federal Coordinating Center (FCC) Portsmouth.** The Exercise and Training Coordinator participated in the NDMS FCC Patient Movement Exercise Planning with Portsmouth Naval.
- **Exercise and Training Workgroup Meeting.** the Exercise and Training Coordinator conducted the virtual Exercise and Training Workgroup Meeting. The group discussed upcoming training as well as expectation for the fiscal year. Members of the group were asked to think about possible training classes for the future and report back
- **EVHC Long Term Care Meeting.** The Exercise and Training Coordinator hosted a virtual meeting to discuss ongoing COVID response efforts and ongoing emergency planning
- **Riverside Health System Shakeout Hotwash.** The Exercise and Training Coordinator participated in the Riverside Health System ShakeOut hotwash.
- **Chesapeake Tabletop Exercise.** The Exercise and Training Coordinator participated as an exercise evaluator during Chesapeake's tornado tabletop exercise.
- **Exercise and Training Workgroup Meetings.** The Exercise and Training Coordinator conducted the monthly Exercise and Training Workgroup meetings. The group discussed upcoming training as well as expectations for the fiscal year. Members of the group were asked to think about possible training classes for the future and report back.
- **Certified Healthcare Emergency Coordinator and Basic Disaster Life Support Courses.** The Exercise and Training Coordinator disseminated information on the subject courses to be held May 10-13, 2022 in Chesapeake.
- **National Fire Academy Training.** The Exercise and Training Coordinator disseminated information on a unique training opportunity with the Virginia Department of Fire Programs in conjunction with the National Fire Academy. The NFA is offering courses to more than firefighters on Leadership in Supervision: Frameworks to Success; EMS Functions in ICS; Best Practices in Community Risk Reduction; and Command and Control of Wildland Interface Fire Operations for the Structural Chief Officer.
- **Children's Hospital of the King's Daughter 6th Annual Eastern Pediatric Trauma Conference.** The Exercise and Training Coordinator disseminated information on this conference scheduled for May 20, 2022. Registration is open now! This will be a virtual event and there is no cost to register.
- **Bon Secours Rappahannock General Hospital Active Shooter exercise.** The Exercise and Training Coordinator attended an initial meeting with Rappahannock General Hospital and local healthcare partners to discuss holding an Active Shooter full-scale exercise with a date TBD.
- **New Exercise and Training Coordinator.** Dr. Matt Colmer, the Coalition's new Exercise and Training Coordinator reported on board. Matt comes to us from the U.S. Coast Guard and is a Master Exercise Practitioner.

Regional Healthcare Coordination Center Manager

- This position was vacant until filled on effective September 1, 2021.
- **Eastern Regional Healthcare Coordination Center (RHCC) –** The Coalition Chair, new RHCC Manager and the Regional Healthcare Coordinator reviewed the newly installed communications technology at the Regional Healthcare Coordination Center and in the Peninsulas Mobile Command Trailer..
- **VDH Eastern Region Emergency Coordination Meeting–** The new RHCC Manager and the Regional Healthcare Coordinator met with the VDH Eastern Region Emergency Coordinator to discuss RHCC Operations and the COVID response.
- **Regional Healthcare Coordinators Meeting.** - The Regional Healthcare Coordinator Center Manager participated in the statewide meeting of the Healthcare Coalition Regional Coordinators. The HPP grant requirements and COVID response were discussed.
- **Hampton Roads All Hazards Advisory Committee.** The Regional Healthcare Coordinator Center Manager participated in the regional All Hazards Advisory Committee

- **TEMS Nurse Manager Meeting.** The Regional Healthcare Coordinator Center Manager attended a virtual Nurse Manager meeting with all of the regions nurse managers to update them on ongoing projects.
- **Medical Operations Committee Meeting.** The Regional Healthcare Coordinator Center Manager attended an in person Medical Operations Committee meeting with all of the region's emergency medical services council.
- **Peninsulas EMS Council Meeting.** The Regional Healthcare Coordinator Center Manager participated in a virtual meeting hosted by the Peninsulas EMS Council and opportunities where the coalition can be of assistance.
- **Regional Healthcare Coordinator Center Monthly Visits.** The Regional Healthcare Coordinator Center HCC Manager conducted monthly visit to the RHCC and began work to update the User Guides to the Mobile Command at Riverside Regional Medical Center.
- **National Healthcare Coalition Preparedness Conference.** From November 30 through December 2 the Regional Healthcare Coordination Center Manager attended the national conference.
- **RIOS Client Install.** The Regional Healthcare Coordination Center Manager met with Virginia State Police and SyTech to have the RIOS Client installed at the EVHC office to further build communications capabilities for EVHC and the RHCC.
- **Eastern Shore Disaster Preparedness Coalition.** The Regional Healthcare Coordination Center Manager attended the Eastern Shore Disaster Preparedness Coalition meeting in Melfa.
- **Regional Healthcare Coordinators Meeting.** The Regional Healthcare Coordination Center Manager participated in monthly statewide meetings of the Healthcare Coalition Regional Coordinators. The HPP grant requirements and COVID response were discussed.
- **Regional Healthcare Coordination Center Monthly Visits.** The Regional Healthcare Coordination Center Manager conducted monthly visits to the RHCC and began work to update the User Guides to the Mobile Command at Riverside Regional Medical Center.
- **One City Marathon –** The Regional Healthcare Coordination Center Manager deployed with the Peninsula Side Mobile Command Trailer with representatives of the Riverside Health System to be operationally on standby for potential medical incidents at the One City Marathon in Newport News.
- **Monthly Communications Test.** The Regional Healthcare Coordination Center Manager conducted the monthly communications test by testing VHASS accessibility and usage with our membership.
- **HEARCS Strategic Planning Meeting.** The Regional Healthcare Coordination Center Manager conducted a planning meeting with the Healthcare Emergency Amateur Radio Team Leaders to further collaborate on the development of a strategic plan for the Healthcare Emergency Amateur Radio Communications System.
- **RIOS Testing.** The Regional Healthcare Coordination Center Manager conducted testing of the RIOS Client System with the communications representative at the Virginia Department of Health.
- **EVHC Satellite Phone Testing.** The Regional Healthcare Coordination Center Manager and the Resource Management Specialist conducted the monthly test of the satellite phone assigned to EVHC by VDH.
- **DHHS Region 3 Human Trafficking Awareness Webinar.** The Regional Healthcare Coordination Center Manager attended Department and Health and Human Services' Region 3 webinar on Human Trafficking Awareness where topics such as the scope of human trafficking, indicators of risk, responding to suspected human trafficking, and becoming more involved were covered.
- **Responded to COVID Testing Kit Requests.** The Regional Healthcare Coordination Center Manager responded to two resource inquiries for COVID test kits from CHKD and Riverside Health System. Those inquiries were forwarded to VDH.

Resource Management Specialist

- **EVHC Resource Management Specialist.** The Eastern Virginia Healthcare Coalition Staff welcomed the new Resource Management Specialist to the team.
- **Personal Protective Equipment (PPE) Distribution.** Daily reviewing of the VHASS Status boards for Acute Care Facilities and Long-Term Care facilities in regards to resource requests and need. Since January 3rd a total of 26,670 pieces of PPE have been distributed to facilities in the Eastern Region.
- **Hard Count of Inventory.** The inventory of the warehouse was counted by hand and then updated in the Inventory Database, Operative IQ to reflect the overall quantities, supplies, assets and expiration dates of these items.

- **Asset List for Hospitals.** The Resource Management Specialist provided each hospital in the region with a list of the assets that are currently on file as a starting point to compare and contrast against assets currently located on site and reflect quantity discrepancies.
- **Forklift Certification.** On February 1, the Resource Management Specialist and Regional Healthcare Coordination Center Manager completed the Forklift Training Course and became certified operators.
- **Riverside Planning Meeting.** The Resource Management Specialist and the Riverside Regional Medical Director had a meeting to discuss the plans for the Mobile Medical Asset inventory at the Riverside Facilities.
- **Mobile Command Trailer Inventory.** On February 22, the Resource Management Specialist conducted an inventory of the Mobile Command Trailer at Riverside Regional Medical Center.
- **Burn Kits.** The Resource Management Specialist added burn kit allocations in Operative IQ as well as continuing to transfer cases to hold the burn kit supplies to the hospitals.
- **PPE Cache Management Plan.** The Resource Management Specialist and Regional Healthcare Coordination Center Manager worked to complete and update the PPE Cache Management Plan and added in the upcoming process for replacement on expiring PPE.
- **Heart Equipment.** Working with each of the hospitals to track and record the equipment at their site that has been provided by the HEART Program.
- **Inventory/Mobile Medical Assets.** On March 30, the Resource Management Specialist visited Bon Secours Maryview Medical Center to conduct an inventory and check the operational readiness of the mobile medical assets on site to confirm and update assets on file and evaluate if repair or replacement needed to occur.
- **Inventory/Mobile Medical Assets.** On March 31, the Resource Management Specialist visited Bon Secours Rappahannock General Hospital to conduct an inventory and check the operational readiness of the mobile medical assets on site to confirm and update assets on file and evaluate if repair or replacement needed to occur.

EVHC Staff

- **EVHC Full Coalition Meeting.** All staff participated in the quarterly Coalition meeting. Information on improving emergency preparedness was shared with members
- **EVHC Ready** – Seven editions of EVHC Ready were distributed to the members sharing information on preparedness, latest information on cybersecurity, and upcoming training across the Coalition.
- **COVID Digest** – Seven editions of the COVID Digest were distributed informing its members of new and relevant information related to the pandemic.
- **COVID-19 Operations Section All Hands Meeting.** On August 4, the Regional Healthcare Coordinator participated in the state COVID Task Force Operations Section All Hands Meeting to maintain situational awareness of the statewide COVID response.
- **Riverside Lifelong Health & Age-Related Services Emergency Management Committee Meeting.** The Regional Healthcare Coordinator and Medically Vulnerable Populations Coordinator attended the Riverside Lifelong Health meeting. Discussions included incident command system, general emergency management topics and Coalition LuminAid lantern distribution to Riverside Lifelong Care skilled nursing facilities.
- **Long Term Care Facility Infection Control Meeting.** The Regional Healthcare Coordinator and the Medically Vulnerable Populations Coordinator participated in a meeting with the VDH Eastern Region Epidemiology Team to discuss infection control, Respiratory Protection Programs and the use of personal protective equipment (PPE) in long term care facilities.
- **EVHC Full Coalition Meeting.** All staff participated in the quarterly Coalition meeting. Information on improving emergency preparedness was shared with members
- **Riverside Lifelong Health & Age-Related Services Emergency Management Committee Meeting.** The Regional Healthcare Coordinator and Medically Vulnerable Populations Coordinator attended the Riverside Lifelong Health meeting. Discussions included incident command system and general emergency management.
- **Virginia Hospital COVID-19 Briefing** – The Regional Healthcare Coordinator and Regional Healthcare Coordination Center Manager participated in the Virginia Hospital COVID-19 Briefing conducted by VHHA to discuss current COVID impacts on Virginia hospitals.
- **VDH Eastern Region Emergency Coordination Meeting**– The Regional Healthcare Coordination Center Manager, the Regional Healthcare Coordinator and Education and Training Coordinator met with the VDH Eastern Region Emergency Coordinator to discuss RHCC Operations and the COVID response.

- **Military-Civilian Public Health Coordination Meeting.** The Regional Healthcare Coordination Center Manager and Education and Training Coordinator participated in the public health coordination meeting.
- **Virginia Hospital and Healthcare Association Bi-Weekly Town Hall.** EVHC staff participated in the Bi-Weekly Town Hall meeting to review the new website.
- **Eastern Shore Disaster Preparedness Coalition (ESDPC) Meeting.** The Regional Coordinator and the Regional Healthcare Coordination Center Manager attended the ESDPC meeting where representatives from the Hampton Roads Incident Management Team (HRIMT) gave a presentation and tour of their trailer.
- **WRAP-EM Infectious Disease Annex Table Top Exercise (TTX).** The EVHC staff participated in the WRAP-EM Infectious Disease Annex TTX.
- **ASPR Medical Surge and Response Exercise.** The Regional Coordinator, Exercise and Training Coordinator, and the RHCC Manager participated in the ASPR Medical Surge and Response Exercise Webinar.
- **VHEMP Statewide Communications Drill.** The Coalition staff participated in the quarterly Virginia Healthcare Emergency Management Program Communication Drill. EVHC staff provided notifications utilizing VHASS as well as monitored VHASS for any important information that was provided during the simulated incident.
- **All Hazards Advisory Committee THIRA Workshop.** The Regional Healthcare Coordinator and the RHCC Manager attended the All-Hazards Advisory Committee Meeting where they conducted the Hampton Roads Regional THIRA workshop.
- **ASPR Introduction to Regional Guidelines Webinar.** The Regional Healthcare Coordinator and the Regional Healthcare Coordination Center Manager participated in this webinar to review the new requirements under the Pandemic & All Hazards Preparedness & Advancing Innovation Act and guidelines for Regional Healthcare Emergency Preparedness and Response Systems.
- **VHEMP Quarterly Webinar Series.** The Regional Healthcare Coordinator and the Regional Healthcare Coordination Center Manager attended Virginia Healthcare Emergency Management Program's Quarterly Webinar Series discussing Preparedness and Response Panel Discussions in regards to long term care and dialysis preparedness.
- **ASPR Next Generation Healthcare Coalitions: Learning and Evolving from COVID-19 Webinar.** On December 8, the coalition staff attended the webinar conducted by ASPR on lessons learned from healthcare coalitions COVID-19 response.
- **Integrated Preparedness Planning Workshop.** The Regional Healthcare Coordinator and Regional Healthcare Coordination Center Manager participated in the Integrated Preparedness Planning Workshop. Discussions included a review of training and exercise needs to support healthcare preparedness in the Commonwealth.
- **Audio-Visual Training.** Coalition staff received training on the new touch screen system.
- **EVHC Quarterly VHASS Training.** The Medically Vulnerable Population Coordinator and the Regional Healthcare Coordination Center Manager hosted a pilot VHASS training program for existing and prospective members of the coalition. This training will be conducted quarterly as an opportunity for members to learn about the Virginia Healthcare Alerting and Status System (VHASS), meet other members, and get a better understanding of all the coalition has to offer.
- **Regional Healthcare Coordinator Candidate Interviews.** Interviews were conducted with candidates for the Regional Healthcare Coordinator position.
- **Quarterly Satellite Phone Drill.** The Medically Vulnerable Population Coordinator and Exercise and Training Coordinator conducted a Satellite Phone Drill on March 23, 2022. Each of 11 teams paired with another facility to communicate through their respective satellite phones. The drill simply involved each facility calling each other and confirming connection.
- **Psychiatric and Mental Health Facilities evacuations.** The Exercise and Training Coordinator and the Regional Healthcare Coordination Center Manager facilitated a meeting the Children's Hospital of the King's Daughter emergency managers for purposes of identifying the needs, logistics and challenges associated with evacuation of these types of facilities. This was an initial brainstorming meeting. Future meetings will include collaboration with other facilities within the coalition and will build into a seminar and possible exercise in the future.
- **EVHC Ready and COVID Digest.** The Medically Vulnerable Population Coordinator and Exercise and Training Coordinator constructed and delivered the 19th edition of the EVHC Ready for fiscal year 2022. This is an opportunity for staff to share relevant emergency planning news with our membership. The COVID Digest informs members of new and relevant information related to the pandemic during this quarter.

- **Long-term Care Mutual Aid Plan Full-scale exercise.** *The Medically Vulnerable Population Coordinator and the Exercise and Training Coordinator held a meeting with Williamsburg Landing, identified as the Disaster-struck Facility, participating in the Long-term Care Mutual Aid Plan Full-scale exercise, to present on overview of their role in the exercise and VHASS training.*
- **Long-term Care Mutual Aid Plan Full-scale exercise.** *The Medically Vulnerable Population Coordinator and the Exercise and Training Coordinator held a Final Planning Meeting with the Central Virginia Healthcare Coalition Medically Vulnerable Population Coordinator and the Exercise and Training Coordinator. The Planning Team reviewed the exercise documents, discussed logistics and addressed any known issues.*
- **Medical Response and Surge Exercise Office Hours.** *The Exercise and Training Coordinator and Regional Healthcare Coordination Center Manager attended virtually the monthly office hours of the Medical Response and Surge Exercise.*
- **Virginia Hospital COVID-19 Briefing.** *The Regional Healthcare Coordinator and Regional Healthcare Coordination Center Manager participated in the Virginia Hospital COVID-19 Briefing conducted by VHHA to discuss current COVID impacts on Virginia hospitals.*
- **STiP CONOPS Meeting.** *The Regional Healthcare Coordinator and the Regional Healthcare Coordination Center Manager met with Emergency Management representatives with Sentara Health System virtually to discuss a new concept of operations for the Stabilization Treatment in Place (STiP) System.*
- **Inclusive Emergency Planning Subcommittee Meeting.** *The Medically Vulnerable Population Coordinator and Regional Healthcare Coordinator participated in the IEP meeting. Public sheltering and associated registration solutions were discussed.*
- **Virginia Hospital and Healthcare Association Bi-Weekly Town Hall.** *EVHC staff participated in the Bi-Weekly Town Hall meeting to review the new website.*
- **Regional Healthcare Coordination Center and Riverside Communications Trailer.** *The Regional Healthcare Coordination Center Manager, the Resource Management Specialist and the Exercise and Training Coordinator visited the Regional Healthcare Coordination Center, mobile comms trailer and the communications tower.*
- **MRSE Exercise Planning and Evaluation Tool Webinar.** *The Regional Healthcare Coordination Center Manager and the Exercise and Training Coordinator attended a webinar provided by ASPR on using the Exercise Planning and Evaluation Tool for the Medical Response and Surge Exercise.*
- **Statewide Healthcare Coalition Towne Hall.** *The Regional Healthcare Coordinating Center Manager and Regional Healthcare Coordinator attended the Healthcare Coalition Towne Hall to complete training on the Radio Interoperability System training.*
- **VHEMP Quarterly Webinar Series.** *The Regional Healthcare Coordinator and the Regional Healthcare Coordination Center Manager attended Virginia Healthcare Emergency Management Program's Quarterly Webinar Series discussing Preparedness and Response Panel Discussions in regards to long term care and dialysis preparedness.*
- **HEARCS Strategic Planning Meeting.** *The Regional Healthcare Coordinator and the Regional Healthcare Coordination Center Manager met with the chair of EVHC's Board of Directors and two Healthcare Emergency Amateur Radio Team members to discuss and draft the Healthcare Emergency Amateur Radio Communications System (HEARCS) Strategic Plan.*
- **VDEM Region 5 Winter Weather Briefing.** *The Regional Healthcare Coordinator and Regional Healthcare Coordination Center Manager participated in the winter weather briefing by the National Weather Service Wakefield to discuss the potential impacts from the upcoming winter storm.*
- **Southside Mobile Command Trailer Visit.** *The Regional Healthcare Coordination Center Manager and the Resource Management Specialist visited Sentara Virginia Beach General to survey the mobile command trailer in preparation for installation of equipment on the trailer to be conducted in order to sustain its capabilities in healthcare emergency preparedness*
- **EVHC Warehouse Operations Training.** *The Regional Healthcare Coordination Center Manager and the Resource Management Specialist completed and received their certification to be a forklift operator. This will ensure the continuance of warehouse operations in supporting our region with resource needs.*
- **VHEMP Training and Exercise Work Group Meeting.** *The Regional Healthcare Coordination Center Manager and the Medically Vulnerable Population Coordinator participated in the virtual monthly Statewide Training and*

Exercise Work Group where topics on the LTC-MAP Exercise, the MRSE, the Quarterly Statewide Communications Tests were discussed.

- **All-Hazards Advisory Committee (AHAC) Meeting.** *The Regional Healthcare Coordinator and the Regional Healthcare Coordination Center Manager participated in the virtual AHAC meeting. An update on changes to the region's Threat and Hazard Identification and Risk Assessment as well as on the Regional Catastrophic Grant for post-disaster housing assessments was provided. A discussion on continuing the regional sheltering initiative occurred as well as briefings from attendees.*
- **TRAC2ES Meeting.** *The Regional Healthcare Coordinator and the Regional Healthcare Coordination Center Manager met with representatives from Naval Medical Center Portsmouth to discuss how the RHCC could further assist in updating data in TRAC2ES pertaining to NDMS.*
- **EVHC Full Coalition Meeting.** *The Eastern Virginia Healthcare Coalition hosted the quarterly full coalition meeting. The meeting agenda completed included the call for nominations for Coalition Board of Director positions, a vote on amendments to the Bylaws, information on the current COVID surge, COVID testing, a review of the process for requesting personal protective equipment, EVHC staffing changes, were some of the key issues discussed.*

RHCC Activations:

- **Sentara Virginia Beach General Hospital Power Outage.** – *The Regional Healthcare Coordinator & MVP Coordinator monitored a power outage effecting Sentara Virginia Beach General Hospital (SVBGH). After talking with SVBGH a plan to support SVBGH with portable air conditioning units was developed and member health systems queried for availability. A call was also made to Virginia Beach Psychiatric Center to determine if they had power. (They did.)*
- **Diamond Place-Farley Center HVAC Failure.** *On June 29, The RHCC was called by the Administrator at the Diamond Place – Farley Center to help them obtain portable air conditioning units to support the facility until repair parts and repairs could be made to their HVAC system. Portable air conditioning units were obtained from Riverside Health System and returned once repairs were completed.*
- **Active Shooter at Heritage High School, Newport News** – *On September 20, the RHCC was activated and sent alert messages to all of the acute care hospital in the region at the request of Mark Rath, Associate Vice President of RHS Accreditation & Support Operations, Riverside Regional Medical Center (RRMC). Four victims were transported to area hospitals. RRMC received two gunshot wound victims whose injuries were not life threatening. The RHCC monitored the incident in real time until the secondary search of the building by law enforcement was complete. The incident was closed out on VHASS at that time.*
- **CHKD COVID-19 Testing Resource Needs.** *On October 15, the RHCC was able coordinate a request for COVID testing materials and link the Children's Hospital of the King's Daughters (CHKD) to the state laboratory for COVID testing support.*
- **Abbot ISTAT kits.** *The RHCC responded to a request from Riverside Health System to assist in locating Abbott ISTAT test kits for the Riverside Health System*
- **NASA's Northrop Grumman 17th Commercial Resupply Services Mission – Antares Rocket Launch.** *The RHCC Watch Standers monitored the Antares rocket launch from NASA Wallops Island Flight Facility.*
- **2022-01-28-29 Winter Weather Event.** *The Regional Healthcare Coordination Center operated at a Tier 1 (Virtual) activation during the course of the winter storm.*
- **RHCC Operations.** *The Regional Healthcare Coordination Center duty crews monitored the winter weather events and any impact on the region's healthcare system.*

VA-1 DMAT (Disaster Medical Assistance Team – federal team)

- *Conducted (virtual) team meetings: August 5, and September 2.*
- *Continued providing 96 sq. ft. locked storage for team uniforms and gear.*
- *2021 COVID-19 Response, Our Lady of the Lake Hospital, Baton Rouge, LA, Full DMAT - 34 team members August 10 -23, 2021*
- *2021 COVID -19 Response, there were several team members deployed throughout the first quarter backfilling other NDMS teams or supporting the HHS Secretary's Operations Center (SOC).*
- *COVID-19 Surge, NDMS Augmentation, Remote Headquarters - Voucher Support September 27, 2021 - October 8, 2021, 1 Administrative Officer*
- *COVID-19 Surge, 10 AK Alaska Native Medical Center ANMC, Anchorage, AK, MA-2 DMAT*

- September 29, 2021 - October 13, 2021, 1 Nurse Practitioner*
- *VA-1 DMAT Team Training, TEMS/HRMMRS/EVHC Warehouse, Chesapeake, VA
October 13, 2021; 4 Physicians, 2 Nurse Practitioners, 5 Nurses, 5 Paramedics, 1 Pharmacist, 1 Logistician,
1 Mental Health Specialist, 1 IT Specialist, 1 Safety Officer, 3 Deputy Team Commanders, 1 Team Commander*
- *COVID-19 Surge, WI Hospital Assessments, Home of Record, Virtual Deployment
October 14, 2021 - October 21, 2021, 1 Deputy Team Commander, 1 Physician, 1 Nurse Practitioner*
- *COVID-19 Surge, NM, MT Hospital Assessments, Home of Record, Virtual Deployment
October 28, 2021 - November 4, 2021, 1 Deputy Team Commander, 1 Physician, 1 Nurse Practitioner*
- *COVID-19 Surge, TN-1 Hospital Decompression, St. Vincent Healthcare, Billings, Montana
November 4 - November 17, 2021, 1 Deputy Team Commander, 1 Physician, 1 Nurse Practitioner, 1 Paramedic*
- *COVID-19 Surge, IMT Support, Virtual Deployment, 1 Mental Health Specialist
November 7, 2021 - November 20, 2021*
- *COVID-19 Surge, NDMS Augmentation, Remote Headquarters, Voucher Support
November 19, 2021 - December 4, 2021, 1 Administrative Officer*
- *COVID-19 Surge, ME Hospital Assessments, Home of Record, Virtual Deployment
November 29, 2021 - December 3, 2021, 1 Deputy Team Commander, 1 Physician, 1 Nurse Practitioner*
- *Robert Dole Lying In State, Washington, DC
December 8, 2021 - December 10, 2021, 1 Physician, 1 Nurse Practitioner, 4 Nurses, 4 Paramedics*
- *COVID-19 Surge, Elliot Hospital, Manchester, NH
December 10, 2021 - December 24, 2021, 1 Team Commander, 2 Deputy Team Commanders, 1 Physician, 1 Nurse
Practitioner, 7 Paramedics, 6 Nurses, 1 Safety Officer, 1 Logistician, 1 Administrative Officer, 1 Mental Health
Specialist, 2 Pharmacists, 1 Respiratory Therapist*
- *Resignations: Barry Knapp, MD 1-3-22, Selma Telalovic, RN 1-10-22, Divya Trehan, PharmD 3-16-2022
Senator Harry Reid Lying in State, US Capitol Washington, DC January 11, 2022 - January 13, 2022: Samuel Kim, Amy
Smith-Peard, Caren Herring, Charles Jankowski, Paul Goulart, Daniel Lawrence, Kathy Butler*
- *COVID-19 Surge, Hospital Assessments Home of Record Virtual Deployment, January 19, 2022 - February 1, 2022:
Kathleen Colantuono, Christopher Hogan, Caren Herring*
- *COVID-19 Surge, CA2 Hospital Decompression, University of Chicago Medicine, Ingall's Memorial Hospital, Harvey, IL
January 23, 2022 - January 29, 2022: Sabina Newton*
- *COVID-19 Surge, NDMS Augmentation, Voucher Support, Virtual Deployment, January 30, 2022 - February 12, 2022:
Kathleen Henley*
- *COVID-19 Surge, PA3 Hospital Decompression, Southwest Healthcare Inland Valley Medical Center, Wildomar, CA
February 3, 2022 - February 16, 2022: Paul Goulart*
- *COVID-19 International Aid Mission, Palau (Micronesia), VA-1HMTF Belau National Hospital, February 15, 2022 - March
5, 2022: Kathy Butler, Kevin Carroll, Kathy Colantuono, Caren Herring, Charles Jankowski, M. Alejandro "Alex" Guerrero,
MD (TCCT), Matthew Dudley, MD (TCCT), Natalie Ramirez, RT (TCCT), Mary McKendree, Lisa Pixley, Michael Player
(Extended to March 12, 2022 w/MN-1 HMTF), Todd Southard, Amy Smith-Peard, Craig Topping, Constance Kahle, RT
(CA-2)*
- *COVID-19 Surge, NDMS Fit Test Operator Certification Course, Cohort A, MSC Frederick, MD, February 15, 2022 to
February 17, 2022: Shamera Boone*
- *COVID-19 Surge, NDMS Fit Test Operator Certification Course, Cohort D, MSC Frederick, MD, February 23, 2022 to
February 25, 2022: Paul Hoyle*
- *2022 SOTUA, TN-1, HHS Headquarters, Washington, DC, February 27, 2022 to March 2, 2022: Thomas Schwalenberg*
- *COVID-19 Surge, NDMS Fit Test Operator Certification Course, Cohort F, MSC Frederick, MD, March 8, 2022 to March
10, 2022: Marty Tomasek*
- *COVID-19 Response, NDMS Augmentation, Behavioral Health - Call Back, Gloucester, VA, March 13, 2022 - March 26,
2022: Sabina Newton*
- *A "C2" command and control kit assigned to VA-1 and stored in the council office was regularly inventoried and
maintained by team logistics personnel.*
- *As of March 31, 2022, the team had 63 federal personnel.*