

Tidewater EMS Council FY22 Second Quarter Report

October 1 – December 31, 2022

This EMS quarterly report summarizes state EMS contract deliverables (shown in black) and related council activities (First quarter shown in *blue* and in *italics to support black and white printing; red captures information added for the Second quarter*). Following the state EMS contract deliverables is additional information of interest to the Board of Directors and other interested parties regarding Council activities in support of the EMS community and activities reported by Hampton Roads Metropolitan Medical Response System (MMRS), Eastern Virginia Healthcare Coalition (EVHC) and the VA-1 Disaster Medical Assistance Team (DMAT).

A. Regional Infrastructure

1. Regional EMS Council Office Hours

The Tidewater EMS Council (TEMS) main office at 1104 Madison Plaza, Chesapeake, VA 23320 maintains normal business hours between 8:30 am – 4:30 pm weekdays. The office is continuously staffed during normal business hours and is often staffed into the early evening. The Eastern Shore EMS Sub-Council maintains and loans certain training equipment and supplies with a location established at the Eastern Shore Regional Fire Training Center at 28598 Beacon Road, Melfa, VA 23410.

2. Continuity of Operations Plan (COOP)

Plan reviewed, revised and re-approved by the Board of Directors on December 9 and submitted to OEMS with 2nd quarter deliverables.

3. Employee Qualifications and Performance

Position descriptions for each of the staff positions at TEMS submitted to OEMS with 1st quarter deliverables. Staff Handbook, with various revisions to staff descriptions, re-approved by the Board of Directors on December 9 and submitted to OEMS with 2nd quarter deliverables.

4. Notification of position vacancy.

There were no vacancies during this reporting period. There were no vacancies during this reporting period.

5. Organizational Information

- Agency wide organizational chart, including all employees/staff.
- Names of all the members of the Board of Directors
- List of Board Members paid through contract funds.
- Disclosure of board members, employees and/or staff relationships with service or entity regulated by OEMS

The following updated documents were submitted to the OEMS with 1st quarter deliverables: current TEMS organization charts (one indicating all staff and reporting relationships), the roster of the Board of Directors, and board/staff disclosure which includes information about payment to board members as applicable as well as any board/staff regulated by OEMS.

6. Documentation and Reporting

- Inclusion of appropriate parties in mailings
TEMS continuously includes appropriate OEMS staff in all major correspondence to our regional stakeholders.
- Annual audited financial report by 12/31 (for prior year)
Audit report received by the Board of Directors December 8. Report submitted to OEMS with 2nd quarter deliverables.

c. Quarterly program reports reflecting progress related to the deliverables and other applicable tasks.

Submitted to OEMS each quarter, distributed to the Board of Directors and interested parties each quarter, and posted to the TEMS website.

d. Final annual report (for prior year)

Annual program report received and approved by the Board of Directors on December 8, submitted to OEMS with 2nd quarter deliverables, posted on the council's website and widely distributed electronically and by mail to various agencies and officials.

e. Post meeting minutes within 30 days, and submit to OEMS quarterly

Agendas and minutes from the Board of Directors as well as the regional Operational Medical Directors Committee, EMS Medical Operations Committee, the EMS PI Committee and various PI subcommittees, Education and Training Committee, Commercial EMS Committee, CISM Team and MCI Committee meetings held throughout the quarter posted to the TEMS website and submitted to OEMS.

f. Roster of all committee/sub-regional unit members.

Board and committee rosters submitted to OEMS with 1st quarter deliverables. All agendas and minutes, including meeting attendance, submitted to OEMS for the quarter.

g. Regional policies, bylaws, procedures.

Review of the Staff Handbook, Office Management Policies, Fiscal Management Policies, and Computer Usage and Network Policies were re-approved by the Board of Directors December 8 and submitted to OEMS with 2nd quarter deliverables.

h. Each committee to meet quarterly unless otherwise approved, and will report agendas, rosters of attendees (signature and email address) and minutes.

Agendas, rosters and minutes from the regional Operational Medical Directors Committee, EMS Medical Operations Committee, the EMS PI Committee and various PI subcommittees, Education and Training Committee Commercial EMS Committee, CISM Team and MCI Committee meetings held throughout the quarter posted to the TEMS website and submitted to OEMS.

i. Quarterly financial statements of revenue and expenditures.

Submitted to OEMS each quarter.

7. Fees

TEMS charges associated fees for classes coordinated by the Council. No fees collected during this quarter. No fees collected during this quarter.

8. State Committee Responsibilities

a. Regional Executive Directors Group

b. EMS Advisory Board

c. Assigned committees

The Executive Director attended the regional EMS Executive Directors Group meeting on August 3, and November 16, 2022 and the Virginia EMS Governor's Advisory Board meeting on August 5, and November 18, 2022. The Regional Medical Director attended the Medical Direction Committee meeting was held on July 7, and October 6, 2022.

9. VDH Health District Collaboration

Open invitation remains for VDH health district directors and emergency planners to participate on the PEMS-TEMS MCI Workgroup. The regional VDH public information officer is a member of the EMS Medical Operations Committee and included in all committee correspondence. Included emergency planners in all meetings and communications of the Eastern Virginia Healthcare Coalition (hosted by TEMS).

B. Regional Medical Direction

1. Regional Medical Director

- a. Scope of Services
- b. Signed contract

The FY23 RMD and A-RMD contracts between TEMS and Stewart Martin, MD and Joel Michael, MD respectively were approved by the TEMS Board of Directors on June 9, 2022 and submitted to OEMS with 1st quarter deliverables.

2. Regional Medical Protocols

- a. Annual review, triennial revision or as necessary, of BLS and ALS medical protocols, post to website, proof of approval by Board.
- b. Titles of protocols based on current VPHIB data dictionary
- c. Electronic copy of protocol revisions to OEMS
- d. Proof of notification of protocol posting to regional stakeholders
- e. Proof of distribution of Protocols to stakeholders and OEMS

Due 4th quarter.

3. Regional EMS Supplies Restocking Program

- a. Update and revise medication and supplies restocking plan.
- b. Provide OEMS with copy of program, and show approval by Board.

Due 4rd quarter.

4. Regional Medication Kit Exchange Program

- a. Review, revise and coordinate exchange program for hospitals and agencies.
- b. Provide OEMS with copy of plan, and show approval by Board.

Due 4rd quarter.

Related drug and IV box support includes:

<i>FY23 IV and Drug Box Activity</i>					
	<i>Drug/IV Box Incidents Reported</i>	<i>Red Drug Boxes Replaced</i>	<i>Orange IV Boxes Replaced</i>	<i>New Red Drug Boxes Issued</i>	<i>New Orange IV Boxes Issued</i>
<i>First Quarter</i>	<i>50</i>	<i>20</i>	<i>6</i>	<i>1</i>	<i>1</i>
<i>Second Quarter</i>	<i>50</i>	<i>17</i>	<i>4</i>	<i>0</i>	<i>3</i>
<i>Third Quarter</i>					
<i>Fourth Quarter</i>					
<i>Total FY19</i>					

C. Regional Planning

1. Regional EMS Plan

- a. Review and revise the Regional Strategic EMS Plan.
 - 1. Review of council mandates (Code of Virginia)
 - 2. Review current version of State EMS plan
 - 3. SWOT Analysis
 - 4. Planning Committee work to vision for region.
 - 5. Mission Statement
 - 6. At least 4 core strategies with strategic initiatives
 - 7. If no changes, proof of review and approval of existing plan by Board.
- b. Provide OEMS with copy of plan
- c. Proof of notification of plan posting to web to regional stakeholders.
- d. Proof of distribution of plan to stakeholders and OEMS.

Due 3th quarter.

2. Stroke Triage Plan (STP)

- a. The contractor will develop a Regional Stroke Triage Plan and a Stroke Triage Committee to review the plan annually and revised as needed.
 1. The regional stroke triage committee shall include participants from all aspects of the EMS response.
 2. The Regional Stroke Triage Plan shall follow the current version of the Commonwealth's Pre-hospital and Inter-hospital State Stroke Triage Plan and include field triage decision scheme (also included in protocols), consideration for medevac utilization and stroke center descriptions.
 3. The revised Regional Stroke Triage Plan shall be submitted to OEMS.
 4. Notify stakeholder that the stroke triage plan has been developed and post the stroke triage plan and any pertinent medical protocol(s) conspicuously on the regional council's web site. Make a copy of either revised document available upon request.

Revised plan due 3rd quarter.

The Triennial review of the Stroke Triage Plan was reviewed and approved by Medical Operational Committee, Operational Medical Directors and then approved by the Board of Directors on March 11, 2021. The next review is scheduled for 2024. The minutes with attendance rosters and agendas are submitted to OEMS each quarter. FY23, the Stroke committee meetings are held on the second Thursday of every even month at 2:30 pm. The Stroke PI committee did not meet in August 2022. The Stroke PI committee met on October 13th and skipped the December meeting due to these meetings changing to meet on every odd month beginning in January 2023.

3. Regional MCI/WMD/Infectious Disease Planning

- a. Serve as a conduit of information for the planning and response related to a mass casualty, WMD, or emerging infectious disease event.
- b. Host/attend meetings, collect and share information
- c. Provide copies of agendas, attendance records, minutes and other documentation as proof of participation and accomplishments.

No meetings held during the first quarter; however, an MCI Plan review sub-committee has been formed. The sub-committee will begin meeting bi-weekly on October 2022 to complete the MCI Plan revision. The Tidewater EMS Council and Hampton Roads MMRS have engaged The Olson Group, Ltd. to review and re-write the Hampton Roads Mass Casualty Incident Response Guide. The MCI Subcommittee met on October 31, November 14, December 5 and December 19, 2022. Also see Hampton Roads MMRS / MCI Preparedness report below.

- d. Encourage and assist EMS agencies with development of MCI/WMD and/or emergency infectious disease plan. Include VDH health districts in development and planning.
- e. Encourage and assist EMS agencies with development of continuity of operations plans.
- f. Provide OEMS with plan(s)

Revised plan due 3rd quarter.

- g. Provide evidence of facilitation of/assistance with an exercise every two years. Include an AAR/IP.

Due 3rd quarter.

TEMS remains prepared to assist agencies in planning for pandemic events in the region, as well as use the TEMS website and listserv to disseminate relevant information as it is received from OEMS and VDH, and the use of the council's web and telephone conferencing to facilitate creation or revision of protocols and plans when social distancing is required. TEMS continues to encourage and assist agencies in developing plans for continuation of services in

the event of a pandemic emergency. The TEMS website includes extensive disaster preparedness and infectious diseases information (see left menu on home page) including EMS/healthcare worker as well as citizen preparedness.

4. Hospital Diversion Planning

- a. Review/revise triennially or as needed hospital diversion plan with stakeholder input.
- b. Provide OEMS with copy of plan, and show approval by Board.
- c. Notify stakeholders of plan posting to web.
- d. Proof of distribution of plan to stakeholders and OEMS.

Due 4rd quarter.

D. Regional Coordination

1. Regional Information and Referral

- a. Evidence of assistance regarding EMS issues to stakeholders.
- b. Maintaining website, posting of documents as required in the contract.
- c. Maintain and update social media presence, include OEMS/VDH links.
- d. Provide customer satisfaction survey link on all electronic communications

The TEMS staff and experienced EMS leadership provide assistance to our EMS constituents when requested. Through phone, e-mail, fax, and office visits, staff responds to requests for assistance each month. Assistance was provided in the following areas (based on prior customer service statistics gathered by all staff members):

EMS Regulations – 4, 4

EMS Continuing Education – 1, 6

Availability, location, requests for EMS

Courses – 0, 2

General questions about EMS – 10, 1

Out of State Reciprocity – 1, 0

Training Material Requests – 1, 0

Training Equipment Loans – 1, 0

Medication Shortage Issues – 5, 6

Drug/IV Box Issues/questions – 15, 22

MCI Planning, Exercises and Resources

Requests for MCI Guide – 2, 0

CISM Team Requests and Info – 4, 14

Requests for Protocols and Info – 2, 4

Awards info – 0, 2

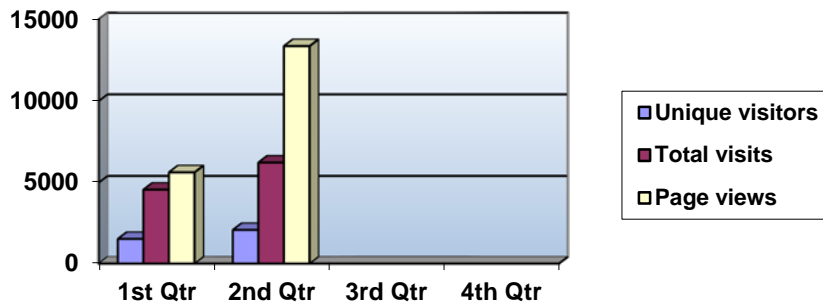
Course and Test Registration – 0, 2

Grants Assistance – 1, 2

Job and volunteer info – 0, 15

We had 5,403 “absolute unique visitors” to the TEMS website (www.tidewaterems.org) during the 2nd quarter averaging 2,076 unique visitors per month, 6,228 total visits for the quarter and 13,361 page views for the quarter. [Google Analytics.] Staff members post new or updated information to the website on a nearly daily basis. As per the contract, all appropriate documents are posted to the website in a timely fashion.

tidewaterems.org website stats



We maintain a listserv (TEMSList) email system with 1082 EMS subscribers. We posted 12 messages to the list during the 2nd quarter. (www.tidewaterems.org/listserv)

Published electronic Response newsletters twice monthly and distributed to the council's listserv.

Social Media Accounts: Facebook Followers – 2,441; Twitter Followers – 223; Instagram Followers – 581; Linked-In – 232; YouTube Subscribers - 75

Conducted a meeting of the EMS Medical Operations Committee on August 10, 2022, and December 14th, 2022. The October meeting was cancelled.

Conducted a meeting of the EMS Education and Training Committee on July 20, August 17 and September 21, 2022, October 19th, and November 16th. December was cancelled by the chair to thank the committee for their hard work this year.

Conducted a meeting of the Operational Medical Directors on September 6, 2022, December 8, 2022

Conducted numerous other standing committee meetings as required by contract and noted elsewhere in this report.

2. Regional EMS PI and Trauma Triage Program

a. Maintain and revise as needed to reflect current practice, a region wide EMS Performance Improvement Plan (PIP) for general EMS responses and Trauma related EMS responses. Review and approval of the plan by the contractor's Board of Directors. Include:

(1) A schedule and topics for three concurrent PI projects (general EMS patient care, an EMS system related item and a trauma patient care or trauma system related item).

(2) Process that is capable of monitoring/assessing adherence to patient care protocols, and triage plans; EMS system issues, and identification of the educational needs of EMS providers in the region.

(3) Maintain, and revise as needed, a PI template that an EMS agency can use to establish its own PI programs.

(4) Provide quarterly updates on PI projects that are conducted in the contract year.

(5) Identify the membership of the regional PI committee, objectives of the committee, and rules for participation in the meetings. The PIP shall allow for a representative of the OEMS to attend the PI meetings as desired by OEMS.

(a) Equal representation of Operational Medical Directors, hospitals from varied areas of the region, and EMS providers from each of the following, air medical agency, fire-based service, career, and volunteer services.

(6) Hold quarterly PI committee meetings to review the input received and/or significant events reported. Identify needs based on review of PI information received by the contractor, and plan a course of action (protocol change, educational opportunity, process improvement, etc). The items/deficits and the process used to correct them shall be reflected in the minutes of the meeting, and shared with other regional stakeholders as needed and appropriate. Submit agendas, rosters and minutes (no patient identifiers) quarterly.

FY23, the Trauma committee meetings are held on the second Thursday of every odd month at 2:30 pm. The Trauma PI committee met on July 14 and September 8, 2022.

The November 11th meeting was cancelled, due to the meeting falling during Symposium. The Patient & Provider PI committee meets on the second Thursday of every odd month at 1:00 pm and continues to monitor low frequency/high acuity procedures and Handtevy. The minutes with attendance rosters and agendas are

submitted to OEMS each quarter. The November 11th meeting was cancelled, due to the meeting falling during Symposium.

(7) TEMS Handtevy Program

TEMS is working with OEMS and Handtevy to transition EMS agencies from the Tidewater EMS Handtevy account to individual agency accounts. The region is not able to build the report to pull Handtevy data at this time. ESO is working towards that goal. No updates from last quarter.

b. Provide technical assistance to EMS agencies to assist them in complying with State EMS Regulations related to quality management reporting (12 VAC 5-31-600). The names of agencies and the nature of assistance provided to those agencies shall be submitted quarterly.

Regional Strategic EMS Plan, Board discussions, EMS Medical Operations Committee discussions and EMS/Trauma/Stoke/STEMI Performance Improvement committee and subcommittee discussions (reflected in minutes) all support technical assistance discussed and provided as requested and well as encouragement for agencies to submit quality data.

c. Actively encourage, not enforce, all EMS agencies within their region to meet state requirements and submit pre-hospital patient care data as required by the Code of Virginia (§ 32.116.1) and EMS Regulations 12 VAC 5-31-560. Quarterly reports shall include language that describes how this contract item was achieved.

See above. All EMS agencies invited to participate in the regional PI committee, subcommittee and initiatives.

d. Distribute regional, jurisdictional, and agency level performance improvement reports developed and provided by the OEMS, Trauma System Oversight and Management Committee (TSO&MC), and or the Trauma Performance Improvement Committee.

3. Trauma Triage Plan

a. Review annually and revise as needed and follow the current version of the Commonwealth's Pre-hospital and Inter-hospital State Trauma Triage Plan and include:

(1) A "field triage decision scheme".

(2) The field triage decision scheme shall be included within the trauma section of the Regional Medical Protocols

(3) A definition of a trauma patient

(4) Prehospital physiologic, anatomic, mechanism of injury, and special consideration criteria

(5) Medevac utilization for trauma

(6) Trauma center descriptions

(7) Description of each level of Virginia Trauma Center Designation

b. Post revised plan on website. Notify stakeholders that the plan has been revised and posted the Make a copy of either revised document available upon request.

Due 3rd quarter.

The Triennial review of the Trauma Triage Plan was reviewed and approved by Medical Operational Committee, Operational Medical Directors and then approved by the Board of Directors on March 11, 2021. The next review is scheduled for 2024.

4. RSAF Program

a. Promote grant writing and review assistance services to agencies one month prior to submission deadline with electronic/hard copy notifications. Assist agencies to review and write RSAF grant applications upon request, and request assistance from grants administrator when appropriate.

TEMS promotes grant writing and review assistance services to any requesting EMS agency, and provides notifications to regional stakeholders via e-mail distribution lists and the TEMS website. TEMS provides any needed assistance, and solicits assistance from appropriate

OEMS staff when appropriate. An electronic notice to TEMSList subscribers and EMS leadership, a Response newsletter article and website site information promoted the RSAF availability, the application deadline, encouraged electronic application and offered technical assistance. Queried EMS agency leadership of need for a grant workshop during the 1st quarter but did not receive any requests for conducting a workshop.

b. Conduct regional reviews and grading of grants as per regulations and policies governing the RSAF program.

1. Conduct two review and grading sessions during the contract period, and submit grades
2. Ensure that each application is reviewed consistently by grant review committee and assigned grade, using OEMS criteria.
3. Use the OEMS provided Grant Reviewer Guide.
4. Shall not notify agencies of the FARC recommendations prior to award date.

Conducted grant review and grading sessions on the Eastern Shore and the Southside during September 2022. During October submitted grades and comments to OEMS. Also due in 4th quarter.

5. CISM Program

a. Ensure all first responders in their region have knowledge of mental health services. Option selected to maintain a CISM team.

(1) Maintenance of a regional CISM team.

(a) Up-to-date policies

TEMS maintains a multidisciplinary CISM Team which remains compliant with all OEMS policies and procedures regarding CISM. Team services are available 24/7 and the team can be reached via a published emergency number of 757 414-CISM (2476) which is answered by a Midwest Medical Transport dispatcher who relays a request for team services to an on-call team member. CISM Team operating policy reapproved without change by the Board of Directors and submitted to OEMS with 1st quarter deliverables.

(b) Provide quarterly statistical reports.

Submitted to OEMS quarterly. During the 1st quarter the team assisted 30 individuals during 5 interventions. During the 2nd quarter the team assisted 00 individuals during 00 interventions. The team has 29 volunteer members.

(c) Meet at least semi-annually. Submit minutes.

CISM team did not meet during the first quarter of FY23.

6. Regional EMS Awards Program

a. Conduct Regional EMS Awards Program

1. Title is (RC name) EMS Awards Program.
2. Regional Awards Program has same 11 categories and criteria as Governor's Awards, including scholarship.
3. Use of OEMS nomination form.
4. Schedule and publicize the awards program.
5. Award to each first place winner.

No activity this quarter. Began conversations with the Office of EMS to advertise nominations early due to TEMS scheduling the FY22 Awards ceremony to coincide with the Tidewater Healthcare Education Expo.

b. Assure that regional nominations are judged and forward first place winners information to OEMS.

1. Appoint a committee to select regional winners.

2. Provide nominee information to Advisory Board Selection Committee.
3. Submit news release to local media and OEMS within one week of ceremony, using format provided by OEMS.
4. Follow state guidelines.

No activity this quarter. The BOD approved a slate of members for the Awards Committee for FY23 during the December 8, 2022 meeting.

7. Regional EMS Instructor Network

- a. Conduct a minimum of one meeting to discuss educational performance improvement, issues surrounding EMS training, clinical requirements, field experience, administrative requirements, and CTS concerns.
- b. Notify all accredited EMS programs, EMS educators, OEMS DED Staff, OEMS Program Reps, and Emergency Operations Instructors of the meetings. Meeting notice distribution 30 days prior with agenda.
- c. Meeting should be set up for face to face networking, but may be conducted in a format allowing for feedback such as teleconference.
- d. Agenda, roster and minutes to OEMS

The TEMS Education and Training Committee meetings serve as the Regional Instructor Update; instructors are included in the emails, instructor issues/topics are covered in these meetings, and instructors are given the opportunity to network with one another. The emails include virtual and regional in-person training opportunities. Instructors discuss regional training opportunities that will be available throughout the region (e.g. upcoming EMT/AEMT courses, unique training courses, etc.). Meeting notice, agenda and minutes submitted to OEMS with 4th quarter deliverables and minutes are posted on the TEMS website.

E. BLS-CTS Administration

1. Establish at least one OEMS approved CTS facility within its service delivery area.
2. July 1 – June 30 CTS schedule to OEMS Certification Testing Supervisor by Feb 1.
3. Publish CTS schedule on web site and CTS registration page by March 1.
4. Submit additions/cancellations to CTS schedule to OEMS Certification Testing Supervisor in advance.
5. Provide CTS schedule to Education Coordinators by March 15.
6. Register testing candidates.
7. Ensure CTS Evaluator compliance with PEG Manual.
8. Maintain list of current approved CTS Evaluators, and submit to OEMS quarterly.
9. Fee for initial testing.
10. Fee for retest.
11. No fees for written examination
12. Reporting of CTS expenses.
12. Adherence to guidelines of CTS P&P Manual

The CTS program has been retired by OEMS; consequently, there was no activity during the 1st Quarter FY23. Included as part of this report due to the Extension of Contract 517-18-M045. There was no activity during the 2nd Quarter FY23. Included as part of this report due to the Extension of Contract 517-18-M045.

F. Regional Category One CE Program

1. Promote ALS and BLS CE that satisfies Category 1 requirements in each planning district.

The main council website, listserv and the Eastern Shore EMS Sub-Council website and listservs continue to list and promote available continuing education programs and are

regularly updated. TEMS is promoting the Virginia EMS Symposium from November 9 – 13, 2022 at the Norfolk Marriott, Hilton (The Main), and the Waterside Sheraton.

2. Submit the website address of the CE program schedule within region.

www.tidewaterems.org (see upcoming training items on the right side, or click “Training Calendar” from left menu) and www.eastern-shore-ems.com (click Education/Training on left menu). For the newly launched Quarterly Training Program, the website is: www.tidewaterems.org/qtee

OTHER:

Other EMS Education Activities

- *Celebrated 1 year of successful QTEE classes; July 21, 2022*
- *Second QTEE was held on October 20, 2022*
- *Consisted of 4 speakers, providing category 1 (1.5 hours of Trauma and AOV and 2 hours of Medical) CEU’s for prehospital providers: the EVMS Fellow presented the 1.5-hour Thoracic Trauma lecture)*
- *4 speakers, providing one credit of category 1 (1.5 hours Cardiac, 1 hour medical, 1.25 hours Trauma and 1.5 hours AOV*
- *Approximately 15 providers attended each session, totaling 75 hours’ worth of category 1 credits awarded.*
- *Approximately 20 providers attended each session*
- *Website: www.tidewaterems.org/qtee*

Regional Sanctioning Process

- *April 1st, TEMS sanctioning exam moved online with agencies proctoring their own exams. [Click here to link to the process.](#)*
- *July – September, Agencies self-proctored 69 sanctioning exams*
- *October – December, Agencies self-proctored 30 sanctioning exams*
- *48 candidates successfully passed during July – September (93.7% within first 2 attempts): 37 on the first attempt (77%), 8 on the second attempt (16.7)*
- *19 candidates successfully passed October – December (89.5% within first 2 attempts): 10 on the first attempt (53%), 7 on the second attempt (37%)*
- *Conducted TEMS Regional Sanctioning interviews for 10 ALS providers*
- *Conducted Sanctioning interviews for 24 ALS providers*

EMS Fellow

- *Guidelines were set in 5 key areas: Performance Improvement, Education/Training, Protocol Review, Research and Operations.*
- *The fellow transitioned from Tex Ford to Dylan Woolum.*
- *This quarter, Tex presented the Thoracic Trauma lecture at the QTEE (CAT 1 CE) and Dylan has been attending the OMD, MOC and PI committee meetings.*
- *Dr. Dylan Woolum presented an hour Medical lecture on Dialysis Emergencies during the QTEE on 10/20/22*
- *Protocols reviewed:*
 - *Breathing Difficulty: Added “Do NOT give Magnesium Sulfate to dialysis patients in this protocol”; changed Solu-medrol and Magnesium Sulfate to standing order for Advanced providers*
 - *Pain Management: In “treatment”, under Ketamine, should consider for isolated extremity or burns without airway compromise only. IV dose can be repeated once on Standing Order up to max dose of 50mg – DO NOT repeat IN dose or exceed total dose of 50 mg by any route*

- *ROSC: Added in “Special Considerations” that ROSC patients who had an initial rhythm of VF/VT should be taken to a STEMI receiving center even if the 12 lead doesn’t indicate STEMI; Added sustained ROSC should not be transported to a free-standing ED*
- *Whole Blood - Notes and Flowchart: Created/ Added new protocol for the whole blood initiative*
- *Nausea/Vomiting: Added Zofran can be given on standing order for the first dose by Advanced and physician order for any repeat dosing*
- *Termination of Resuscitation*
- *Trauma Protocol regarding Tranexamic Acid*
- *EMS Plan Review – reviewing the Stroke, STEMI, and Trauma Triage plans to determine revisions necessary if Naval Medical Center Portsmouth received their designation as a Level II Trauma Center*
- *Research/Literature Review – Use of Calcium Chloride in patients that have received a whole blood transfusion in the pre-hospital setting*
- *Poster Presentations submitted to Society of Academic Emergency Medicine (SAEM)*
 - Racial, Age, & Gender Disparities in the Prehospital Treatment of Pain*
 - Nitrous Oxide Revisited for Prehospital Pain Relief in the Opioid Crisis: The First 100 Patients*
 - Ultrasound Guided REBOA Deployment During a Simulated Prehospital Cardiac Arrest: A Feasibility Study*
- *Current Research Project*
 - D10 vs D50 infusion rate - Data collection performed on 12/15/22 and currently in data evaluation and abstract writing stage. IRB approved study.*
- *EMS Field Experience with VBEMS*
 - *10/17/22 6P-12A*
 - *10/24/22 9A-5P*
 - *11/15/22 10A-6P*
 - *11/22/22 7A-3P*
 - *12/06/22 9A-5P*
 - *Other Field Experience - Portsmouth Dispatch, Chesapeake Fire and Rescue, Toured Chesapeake MIH facility*

Whole Blood Initiative

- *Began development of Whole Blood Initiative webpage: donate.tidewaterems.org August 1, 2022*
- *Recorded Whole Blood Initiative Podcast #1 August 8, 2022*
- *Planning for Blood Drive to support Whole Blood Initiative with The Blood Connection August 16, 2022*
- *Whole Blood Initiative webpage review prior to launch August 30, 2022*
- *Blood Drive Stakeholder meeting September 9, 2022*
- *Whole Blood Initiative meeting with VB Rescue; final prep for training*
- *Conducted Whole Blood training for VB Rescue Supervisors on EMS 1 & EMS 2; September 19 and 22, 2022.*
- *Met with HLC Jehovah’s Witness regarding blood transfusion September 26, 2022*
- *Conducted Blood Drive; collected 54 units of blood September 27, 2022*
- *Attended meeting with the Tidewater regions ED Directors/Nurse Managers to discuss the Whole Blood Initiative; specifically, to inform of the program start date of October 4, 2022*
- *Received first delivery of whole blood October 4, 2022*
- *VBEMS carried whole blood throughout the 2nd quarter with only one incident reported*
- *VBEMS administered whole blood to three patients during the 2nd quarter. All three patients survived their injuries and were discharged from the hospital.*

ESO Transition

There has been no progress made in the transition to ESO due to technical difficulties that ESO is working out. Small progress in pulling reporting from Insights has been made. Simple reports without 'or' statements can be pulled but data is still not available 3 years back.

Eastern Shore EMS Sub-Council

- *Northampton is conducting a High School EMT class with 8 students. This started in early September and will continue into 2023.*
- *Northampton attempted a regular EMT class; however, due to low enrollment, it was canceled.*
- *Accomack is conducting an EMT-Advanced class with 18 students. This started in early August and will tentatively test out in December.*
- *There were no ACLS or PALS recert classes this quarter. Classes were conducted last quarter. They were not advertised as ESEMS classes; however, ESEMS agrees to pay for outside classes providers attend.*
- *No new activity in the 2nd Quarter*

Hampton Roads MMRS (Metropolitan Medical Response System)

MMRS Mass Casualty Incident Response Preparedness / Exercises and Training

- *August 31- September 1, 2022: IS-400 course conducted at TEMS (15 students completed the course)*
- *No classes delivered in the 2nd quarter.*

MMRS Medical Strike Team - HRMMST

- *There was one response this quarter.*
- *There were no responses in this quarter, however, the team did provide medical support to the Virginia Beach Structural Collapse; School October 15-22, 2022.*
- *Continued with COVID-19 bi-weekly conference calls; October – December 2022.*
- *Completed the Strike Team resupply of consumable medical supplies in both Norfolk and York County. Items were identified for repair or replacement.*
- *Joint Base Langley-Eustis has requested the HRMMST support the Air Power Over Hampton Roads Air Show by providing medical coverage to augment the 633rd Med Group. Attended Planning meetings on October 6, December 1 and 9, 2022 at Langley Air Force base.*
- *Reimbursed HRMMST member sponsors for authorized personnel expenses including overtime & backfill as funds are available*
- *Maintained, repaired & replaced expired/worn equipment & supplies in HRMMST equipment cache and vehicles. Includes maintenance, repairs, fuel & insurance for HRMMST vehicles & scheduled vehicle & equipment cache checks, BGAN/air card subscriptions.*
- *Renewal of subscription and paid usage fees for MIR3; HRMMST notification system.*

MMRS Mass Casualty Incident & Disaster Response Equipment & Supplies

- *Supported Shelter Support Unit Overview training for York County on August 9, 2022.*
- *Supported Shelter Support Unit Overview training for Isle of Wight County on August 26, 2022.*
- *Ordered two additional MRATs and eight winches on August 29, 2022.*
- *Prepared the consumable medical supplies (CMS) list to replace expiring supplies in the Strike Team Cache. September 2022*
- *Ordered and received the CMS to replace expiring supplies in the Disaster Medical Support Units. September 2022.*
- *Replaced consumable medical supplies in the Disaster Medical Support Units October 3-14, 2022.*
- *Replaced consumable medical supplies in the Norfolk Strike Team cache October 18-20, 2022.*
- *Replaced consumable medical supplies in the York County Strike Team cache October 31 - November 3, 2022.*

- *Ordered and received upgrade leg supports for MCI Transport Buses in October 2022.*
- *Received two 25kw generators and additional power distribution capabilities in October 2022.*
- *Coordinated recall on four MRATS to replace throttle cable in December 2022.*
- *Continued bi-weekly meetings with ODU to develop an inventory management system for all MMRS disaster resources.*

MMRS Pharmaceutical Caches

- *Completed the Regional DuoDote Exchange with RRMC for the Regional Hospitals and EMS Agencies. July 7-28, 2022*
- *Resupplied the Regional HazMat Drug Boxes (expiring medications); July 21, 2022*
- *Resupplied the Hazmat Support Drug Boxes (expiring medications); December 10, 2022*

MMRS Planning & Program Management

- *Continued TEMS consultant contract for Program Coordinator and part-time Program Specialist.*
- *Supported Hampton Roads Planning District Commission administrative/financial services & regional coordination.*
- *Completed Peer Review for VDEM grants on July 11, 2022.*
- *Submitted addendums for FEMA Public Assistance Grant to seek reimbursement of COVID-19 supplies. Submitted addendums for FEMA Public Assistance Grant to seek reimbursement of COVID-19 supplies.*
- *Supported HRMMRS Strike Team Committee meetings.*
- *Participated in various meetings:*
 - *Monthly Eastern Virginia Healthcare Coalition (EVHC) and full coalition monthly meetings.*
 - *VDEM Region 5 Weekly COVID Call; July - September 2022.*
 - *All Hazards Advisory Committee (AHAC); July 26, 2022, August 23, 2022, September 27, 2022*
 - *Hampton Roads THIRA Discussion; July 26, 2022.*
 - *Hampton Roads THIRA Discussion; August 23, 2022.*
 - *Hampton Roads THIRA Discussion; September 27, 2022.*
 - *All Inclusive Emergency Planning Subcommittee; September 7, 2022.*
 - *Hurricane Ian Locality Reports; September 30, 2022.*
 - *All Hazards Advisory Committee (AHAC); October 25, 2022, December 6, 2022*
 - *Hampton Roads THIRA Discussion; December 6, 2022.*
 - *Emergency Management Committee; November 17, 2022.*
 - *HREMC; October 4, 2022, December 7, 2022*
 - *Hampton Roads MCI guide Workgroup; October 17, 2022, October 31, 2022, November 14, 2022, December 5, 2022.*

Hospital Preparedness Program/Eastern Virginia Healthcare Coalition (EVHC)

EVHC Regional Healthcare Coordinator

- **COVID Task Force Calls.** *The Regional Healthcare Coordinator participated in the bi-weekly COVID Task Force Calls hosted by the Virginia Department of Health, providing a regional briefing on COVID trends and requests for assistance.*
- **Eastern Region Emergency Coordinator Meetings.** *The Regional Healthcare Coordinator virtually attended the monthly Regional Emergency Coordinator Meetings hosted by VDH Eastern Region Health Coordinator and provided a brief update on Coalition business.*
- **Eastern Region Health System Leadership Calls.** *The Regional Healthcare Coordinator hosted virtual meetings with health system leaders to discuss covid policies and protocols within their systems and trends/challenges they are currently facing within their respective facilities.*
- **Peninsula EMS Council Inter-facility Cooperation Organization Meeting.** *The Regional Healthcare Coordinator virtually attended the Peninsula EMS Council's monthly Inter-facility Cooperation Organization meeting and provided a briefing on Coalition business.*

- **Public Health/Military Sync Call.** The Regional Healthcare Coordinator participated in conference calls with VDH representatives and Military Health System representatives to discuss health trends such as COVID and Monkeypox and encourage collaboration and sharing of information.
- **Coalition Board of Directors Meeting.** The Regional Healthcare Coordinator virtually hosted the monthly Board of Director's meetings. FY22 close out, FY23 Budget Projects, continuous projects, upcoming exercises, and Board of Directors orientation were discussed.
- **VHEMP Regional Coordinators Meeting.** The Regional Healthcare Coordinator attended the monthly VHEMP program's Regional Healthcare Coordinators meetings both virtually and at VHHA. During these meetings topics such as FY22 closeout, FY23 updates, VHASS events, grant deliverables, and Coalition staff training meeting were discussed.
- **Trauma Emergency Preparedness Committee.** The Regional Healthcare Coordinator attended the Trauma Emergency Preparedness Committee meeting, part of the TAG Emergency Preparedness and Recovery Committee.
- **VDEM Region 5 COVID Call.** The Regional Healthcare Coordinator attended monthly virtual calls hosted by Virginia Department of Emergency Management Region 5 in collaboration with Virginia Department of Health on current COVID 19 trends and information.
- **TEMS MOC Meeting.** The Regional Healthcare Coordinator attended the quarterly TEMS Medical Operations Committee Meeting and provided an overview of Coalition upcoming events as well as soliciting for participation in a workgroup to develop the regional Radiological Emergency Surge Annex
- **Emergency DEI Planning Subcommittee Meeting.** The Regional Healthcare Coordinator attended a virtual meeting of the Emergency DEI Planning Subcommittee to discuss and address challenges in emergency planning and response for vulnerable populations in the region.
- **Regional Radiological Emergency Surge Annex Workgroup.** The Regional Healthcare Coordinator hosted a workgroup with regional stakeholders to develop a regional radiological emergency surge annex to support the regional emergency operations plan.
- **PICO Meeting.** The Regional Healthcare Coordinator attended a virtual meeting for Peninsula EMS Council's Interfacility Cooperation Organization.
- **Eastern Region Emergency Coordinator Meeting.** The Regional Healthcare Coordinator attended a monthly virtual meeting for Hampton Roads Public Health District representatives.
- **Riverside Internal Earthquake Exercise.** The Regional Healthcare Coalition Manager participated in the Riverside Health Systems Internal Earthquake exercise. Communication, contact and needs assessment were made for the Regional Healthcare Coordination Center to be opened between the Riverside Exercise Coordinator and the Regional Healthcare Coordination Center Manager.
- **CHKD Albuterol Sulfate Request.** The Regional Healthcare Coordinator responded to a request for assistance from CHKD to get messaging out on their emergent need of Albuterol Sulfate inhalation solution.
- **Monthly Board of Directors Meeting.** The Regional Healthcare Coordinator hosted virtually the monthly Coalition Board of Directors meeting where multiple items regarding Coalition projects and business were discussed.
- **Emergency D.E.I. Planning Subcommittee Meeting.** The Regional Healthcare Coordinator attended the virtual Emergency D.E.I Planning Subcommittee meeting. Presentations on Partners and Preparedness and Diversity, Opportunity, and Inclusion programs with VDEM were provided.
- **Pediatric Surge Annex Workgroup.** The Regional Healthcare Coordinator hosted a virtual meeting with representatives from CHKD to review and update the regional Pediatric Surge Annex.
- **Statewide Regional Coordinators Meeting.** The Regional Healthcare Coordinator attended the monthly VHEMP Regional Coordinators meeting.

- **Health and Human Resources Subpanel Meeting.** The Regional Healthcare Coordinator attended the Virginia Department of Health's Health and Human Resources Subpanel meeting. An overview of lessons learned during COVID-19 response was provided by various leaders within VDH.
- **Emergency Preparedness and Recovery Committee Meeting.** The Regional Healthcare Coordinator attended the quarterly Emergency Preparedness and Recovery Committee meeting.
- **Naval Medical Center Portsmouth MCI Drill.** The Regional Healthcare Coordination Center Manager participated in the Mass Casualty Communications call out for Naval Medical Center Portsmouth.
- **All Hazards Advisory Committee Meeting.** The Regional Healthcare Coordinator attended the Hampton Roads All Hazards Advisory Committee meeting. Presentations from Juvare and Merit on systems that could be utilized for shelter attendees' registration were provided.
- **Riverside Lifelong Health Emergency Management Committee Meeting.** The Regional Healthcare Coordinator attended a virtual meeting for Riverside's Lifelong Health Emergency Management Committee meeting. A brief update on information in regards to an exercise opportunity was provided.
- **Acute Care Hospital Focus Group.** The Regional Healthcare Coordinator hosted the quarterly Acute Care Hospital Focus Group meeting. Information on Coalition updates to staff, project proposals, training and exercise opportunities were shared amongst the group as well as discussion on highly infectious disease and Ebola training and preparedness.
- **Medical Management of Chemical, Biological, Radiological, Nuclear, and Explosive (CBRNE) Events.** The Regional Healthcare Coordinator attended training hosted by CHKD at Eastern Virginia Medical School for Medical Management of CBRNE Events.
- **Eastern Shore Disaster Preparedness Coalition Meeting.** The Regional Healthcare Coordinator attended the Eastern Shore Disaster Preparedness Coalition Meeting.

Medically Vulnerable Populations Coordinator

- **Statewide Medically Vulnerable Population Work Group.** The Medically Vulnerable Populations Coordinator virtually attended a statewide workgroup meeting to discuss verbiage changes to the existing Mutual Aid Plan for Long Term Care Facilities in Virginia and other topics related to collaborative support of facilities statewide.
- **Hazard Vulnerability Assessment Workshop.** The Medically Vulnerable Populations Coordinator virtually hosted and the Exercise and Training Coordinator attended, a workshop targeting Long Term Care Membership to review the purpose and how to utilize their facility's' hazard vulnerability assessment (HVA).
- **AHA Age Friendly Health System Webinar.** The Medically Vulnerable Populations Coordinator virtually attended the American Hospital Association's 2nd Webinar in the series discussing an Age Friendly Health System. The intent of this meeting is to identify barriers and opportunities unique to the needs of older people in healthcare.
- **Western Tidewater Community Service Board Call Center.** The Medically Vulnerable Populations Coordinator virtually attended a meeting with call center stakeholders for Western Tidewater Community Service Board (WTCSB) to discuss opportunities to improve communication across their locations in the event of an emergency.
- **Hampton Newport News CSB Visit.** The Medically Vulnerable Populations Coordinator conducted a site visit with administrators from Hampton Newport News Community Service Board (CSB). During this meeting, they discussed the organization's opportunities with emergency operation planning and strengths. This will aid the facility in updating its plan and implementing these changes over the next year.
- **Portside Health and Rehabilitation Visit.** The Medically Vulnerable Populations Coordinator conducted a site visit with administrators from Portside Health and Rehabilitation. During this meeting,

they discussed the organization's opportunities with emergency operation planning and strengths. This will aid the facility in updating its plan and evaluating these changes over the next year.

- ***The Chesapeake Visit.*** *The Medically Vulnerable Populations Coordinator and Logistics Coordinator conducted a site visit with administrators from The Chesapeake. During this meeting, they discussed the organization's opportunities with emergency operation planning and strengths. This will aid the facility in updating its plan and evaluating these changes over the next year.*
- ***CMS Lunch and Learn.*** *The Medically Vulnerable Populations Coordinator participated in the virtual in CMS Lunch and Learn discussing how the organization uses SharePoint. This was to identify an opportunity to integrate SharePoint with member engagement in the future.*
- ***All-Hazards Advisory Committee (AHAC) Meeting.*** *The Medically Vulnerable Populations Coordinator participated in the virtual AHAC meeting. An update on changes to the region's Threat and Hazard Identification and Risk Assessment and discussed inventory of region-wide response assets. A discussion on continuing the regional sheltering initiative occurred as well as briefings from attendees*
- ***Medical Hazard Vulnerability and Risk Assessment Meeting.*** *The Medically Vulnerable Populations Coordinator virtually attended the statewide meeting summarizing the Risk Assessment completed by Jensen Hughes*
- ***Coliseum Convalescent Site Visit.*** *The Medically Vulnerable Populations Coordinator conducted a virtual site visit with administrators from Coliseum Convalescent Health and Rehabilitation. During this meeting, they discussed the organization's opportunities with emergency operation planning and strengths. This will aid the facility in updating its plan and evaluating these changes over the next year.*
- ***Long Term Care Focus Group.*** *The Medically Vulnerable Populations Coordinator hosted, and the Exercise and Training Coordinator attended, a hybrid Long-Term Care Focus Group meeting. The meeting discussed ongoing EVHC projects targeting this population including PAPR allocation, air scrubbers, and a winter full-scale/functional exercise.*
- ***Hampton Roads Regional Housing Recovery Work Group.*** *The Medically Vulnerable Populations Coordinator virtually attended the Hampton Roads Planning Project meeting. This meeting was to create a charter containing the purpose and background for the workgroup.*
- ***Hazard Vulnerability Assessment Workshop.*** *The Medically Vulnerable Populations Coordinator virtually hosted a workshop targeting Long Term Care Membership to review the purpose and how to utilize their facility's' hazard vulnerability assessment (HVA).*
- ***Medical Operations Committee Meeting.*** *The Medically Vulnerable Population Coordinator attended the Medical Operations Committee to present upcoming training and exercise opportunities.*

Exercise and Training Coordinator

- ***Webinar Briefing on 2022 Virginia Heat Forecast and Health Impacts.*** *The Exercise and Training Coordinator attended virtually the webinar briefing on 2022 Virginia Heat Forecast and Health Impacts.*
- ***Virginia Department of Health Eastern Region Health Coordinator.*** *The Exercise and Training Coordinator met with the Health Coordinator for Virginia Department of Health Eastern Region's to discuss upcoming exercise and training opportunities and how Virginia Department of Health and Eastern Virginia Healthcare Coalition can support each other.*
- ***Eastern Virginia Healthcare Coalition Monthly Communications Drill.*** *The Exercise and Training Coordinator conducted the Coalition's monthly communication drills targeting Home Health Agencies, Hospice and Dialysis Service Centers.*
- ***Exercise and Training Workgroup Meeting.*** *The Exercise and Training Coordinator facilitated the monthly Exercise and Training Workgroup Meetings.*

- **Naval Medical Center Portsmouth Mass Casualty Incident Exercise.** The Exercise and Training Coordinator attended in person Naval Medical Center Portsmouth's Mass Casualty Incident Table-top Exercise.
- **VDEM Regional Coordination Call.** The Exercise and Training Coordinator attended virtually the bi-weekly Virginia Department of Emergency Management Region Coordination Call.
- **Exercise and Training Workgroup meeting.** The Exercise and Training Coordinator hosted the monthly Exercise and Training Workgroup meeting for the Eastern Virginia Healthcare Coalition.

Regional Healthcare Coordination Center Manager

- **Communication Test.** The Regional Healthcare Coordination Center Manager conducted testing of EVHC Satellite Phone monthly.
- **EVHC RHCC Work Group.** The Regional Healthcare Coordination Center Manager hosted virtually the monthly Coalition RHCC Work Group. To include participation and re-tooling survey for members as well as reaching out to the Board of Directors.
- **RIOS Radio Test.** The Regional Healthcare Coordination Center Manager took part in the monthly RIOS radio test.
- **RRHC Monthly Site Visit.** The Regional Healthcare Coordination Center Manager performed a site check at the RHCC at Riverside Hospital. All Fax and Computers tested. An IT issue was found earlier in the quarter and addressed by Riverside Information Technology.
- **Children's Hospital of the King's Daughters Mass Casualty Tabletop Exercise.** The regional healthcare Coordination Center Manager attended in person the MCI Table-top Exercise for Children's Hospital of the King's Daughters. This exercise is a precursor to the full-scale exercise event in October.
- **Maryview Medical Center Hurricane Sustainment Exercise.** The regional healthcare Coordination Center Manager and the Exercise and Training Coordinator participated in the Maryview Medical Center Hurricane Sustainment Exercise via phone request for assistance and alerting to VHASS for planned exercise inject.
- **Virginia Healthcare Emergency Preparedness Active Aggressor Webinar.** The Regional Healthcare Coordination Center Manager virtually attended the VHEMP Active Aggressor Webinar to address violence management tactics and facility impacts.
- **Mass Casualty Communications Test.** The Regional Healthcare Coordination Center Manager participated in the Naval Medical Center-Portsmouth's call in for communications drill.
- **Southside Mobile Communications Trailer.** The Regional Healthcare Coordination Center Manager facilitated and assisted in the diagnostic and troubleshooting of the Southside Mobile Communications Trailer, located at Sentara Virginia Beach General Hospital. This is part of an on-going effort to return the Mobile Communications Trailer to service. This asset provides support and on-site housing and situational data, logistics and communications capabilities for mitigation and recovery efforts.
- **RHCC Activation Guide Interview.** The Regional Healthcare Coordination Center Manager conducted an interview of the Regional Healthcare Coordinator and VHHA's Emergency Preparedness Program Manager as a test-run for future interviews with other coalition coordinators. This project is to assist in the development of a statewide RHCC Activation Guide.
- **RHCC Workgroup.** The Regional Healthcare Coordination Center Manager held the RHCC Workgroup meeting. During this meeting they promoted other workgroups and conduct outreach to members, solicit projects and launch future planning. Flood Communications and GIS Project were

presented from post-hurricane Ian initiative for rapid outreach during dynamic events. Emergency Operations Plan Update project initiated with membership also.

- **Satellite Phone Testing.** *The Regional Healthcare Coordination Center Manager tested the VDH Satellite phone redundancy system locally.*
- **Public Health/Military Sync Call.** *The Regional Healthcare Coordination Center Manager attended virtually the bi-weekly meeting with regional public health representatives and military representatives to discuss various healthcare concerns.*
- **RHCC Monthly Test and Site Visit.** *The Regional Healthcare Coordination Center Manager performed the monthly RHCC Site Visit and tested communications equipment, fax machines, and terminal operations.*
- **HICS Training.** *The Regional Healthcare Coordination Center Manager attended HICS Training at Chesapeake Regional Hospital.*
- **Naval Medical Center-Portsmouth.** *The Regional Healthcare Coordination Center Manager participated in the MCI call in for Naval Medical Center Portsmouth to support and exercise the facilities communications plan.*
- **Incident Command System 300 Training.** *The Regional Healthcare Coordination Center Manager concluded ICS 300 training in Stafford, Virginia. This training will further the objectives of the Regional Healthcare Coordination Center to brief, operate and maintain command assistance to incidents among the Coalition Member organizations.*
- **Virginia State Police RIOS Test.** *The Regional Healthcare Coordination Center Manager participated in the VSP statewide RIOS Communication Test from the Backup RHCC RIOS terminal.*
- **Behavioral Health Webinar.** *The Regional Healthcare Coordination Center Manager attended the VHHA Behavioral Health Webinar with Carillon Clinic Comprehensive Psychiatric Emergency Room.*

Logistics Coordinator

- **VHEMP Bi-Weekly Town Halls – Technology Platforms.** *The Resource Management Specialist virtually attended the Town Hall meeting to discuss the radio interoperability system, RIOS.*
- **Mintie Asset Transfer.** *The Logistics Coordinator transferred a total of 20 Mintie Air Scrubbers and Environmental Containment Units to the Riverside Healthcare System, The Chesapeake, Thalia Gardens Windsor Meade of Williamsburg, Coliseum Convalescent, Beth Sholom, Consulate Healthcare of Williamsburg, Consulate Healthcare of Windsor, Carrington Place of Tappahannock, Westminster Canterbury on Chesapeake Bay, Birchwood Park and Rehab, and Bon Secour Southampton with assistance from the Medically Vulnerable Population and Education and Training Coordinator*
- **DLX Tent Transfer.** *The Logistics Coordinator transferred a DLX tent, generator and HVAC unit to the Riverside Regional Medical Center.*
- **Base-X 305 Transfer.** *The Logistics Coordinator transferred a new Base-X 305 Tent to the Chesapeake Regional Medical Center to replace the previous one that had been damaged and disposed.*
- **Trailer and Mobile Medical Asset Transfer.** *The Logistics Coordinator received and transferred the trailers for Bon Secours Maryview and Bon Secours Mary Immaculate after an inventory was conducted on the assets and repairs were made to the tents and trailers.*
- **PAPR Transfer.** *The Logistics Coordinator traveled to The Chesapeake to transfer Sentinel PAPR Systems to the facility based on the request for the assets during their site visit.*
- **DASH Tool Webinar.** – *On August 15, the Logistics Coordinator attended the GoToWebinar on the Introduction to the Disaster Available Supplies in Hospitals (DASH) Tool.*

- **Virginia Healthcare Emergency Preparedness Program Exercise and Training Workgroup.** The Logistics Coordinator attended the monthly Virginia Healthcare Emergency Preparedness Program Exercise and Training Workgroup meeting on behalf of the Exercise and Training Coordinator.
- **Nans Pointe PPE Request.** The Logistics Coordinator fulfilled a PPE Request by Virginia Department of Health on behalf of Nans Pointe Rehabilitation and Rehab as the facility was going through staffing changes and a COVID spike. N-95 masks, surgical masks, face shields, and gloves were transferred to the facility. The Medically Vulnerable Population Coordinator took the time during the site visit to familiarize the new Administrator with VHASS.
- **Inventory/Mobile Medical Assets.** The Logistics Coordinator traveled to the Children's Hospital of the King's Daughters to conduct an inventory and assess the operational readiness of the mobile medical assets on site.
- **Harbor View Resource Requests.** The Logistics Coordinator fulfilled a request from Virginia Department of Health on behalf of Harmony at Harbour View Assisted Living for N-95 masks needed for their facility due to lack of inventory on hand and distributor delays
- **Nans Pointe Rehabilitation and Nursing Outbreak Support.** The Logistics Coordinator fulfilled a request from Nans Pointe Rehabilitation and Nursing for N-95 masks, surgical masks and gloves as the facility was having a COVID outbreak among staff and residents.
- **Old Dominion Rehabilitation and Nursing PPE Request.** The Logistics Coordinator fulfilled a request from Old Dominion Rehabilitation and Nursing for N-95 masks, isolation gowns, Lysol wipes, gloves and face shields as the facility was going through a COVID outbreak and their distributor was unable to assist in a short notice.
- **Covid-19 Infection Prevention Webinar.** The Logistics Coordinator virtually attended a webinar hosted by the CDC and CMS on updates to COVID-19 infection prevention and control updates focused on long term care facilities and nursing homes.
- **Seasonal Influenza Briefing.** The Logistics Coordinator virtually attended a webinar discussing the co-circulation of influenza and SARS CoV-2 viruses.
- **Nans Pointe Rehabilitation and Nursing PPE Distribution Request.** The Logistics Coordinator fulfilled a resource request for Nans Pointe Rehabilitation and Nursing for surgical masks and gloves as the facility was experiencing a shortage on supply and a delay in from their normal distribution.
- **Ebola Virus Briefing.** The Logistics Coordinator virtually attended the Virginia Department of Health's webinar on the current status of an Ebola outbreak in Uganda and the ongoing patient screening and monitoring.
- **National Healthcare Coalition Preparedness Conference.** The Logistics Coordinator attended the NHCPC in Anaheim, CA from November 29 – December 1.
- **Williamsburg Place Pavilion Farley Center Resource Request.** The Logistics Coordinator delivered a Fit Test Kit to Williamsburg Place Pavillion Farley Center.

EVHC Staff

- **Naval Air Station Oceana Mass Casualty Incident Exercise Series and Air Show**
 - **Mass Casualty Incident Exercise Series**
 - EVHC staff attended in-person the Naval Air Station Oceana Mass Casualty Incident Table-top Exercise. The exercise was a precursor to the full-scale exercise and the Air Show.
 - EVHC staff conducted a communications drill with acute care facilities using VHASS in preparation for the full-scale exercise.
 - EVHC staff traveled to Naval Air Station Oceana Air to participate in the Full-Scale Exercise player brief.

- *EVHC Staff attended a workshop planning meeting at Virginia Beach Office of Emergency Management's Emergency Operations Center for the Naval Air Station Oceana Air Show Family Reunification Center workshop.*
 - *The Regional Healthcare Coordinator, the Exercise and Training Coordinator and the Regional Healthcare Coordination Center Manager attended in person the Naval Air Station Oceana Family Re-unification Center Workshop in partnership with NAS Oceana, the Virginia Beach Office of Emergency Management and supporting partner agencies. The Workshop was held as part of the exercise series in preparation for 2022 NAS Oceana Air Show.*
 - ***Southside Mobile Command Trailer Inventory, Electric Diagnosis and Deployment***
 - *The Regional Healthcare Coordination Center Manager initiated and worked with the vendor Camping World to diagnose and replace the inverter on the Southside Mobile Communications Trailer prior to the NAS Oceana Airshow. Additionally, the Regional Healthcare Coordination Center Manager updated the inventory on the trailer.*
 - *The Regional Healthcare Coordinator and the Exercise and Training Coordinator visited Sentara Virginia Beach General Hospital to verify travel readiness of the Southside Mobile Command Trailer for the RHCC to use during the Mass Casualty Incident full-scale exercise and Air Show.*
 - *The Regional Healthcare Coordination Center Manager worked with Sentara Healthcare member agency to move and deploy the Southside Mobile Communications Trailer and stage it in preparation for the NAS Oceana Airshow.*
 - *The EVHC staff activated the RHCC and deployed the Mobile Command Trailer to participate in the Mass Casualty Incident Full Scale Exercise and for the Air Show.*
 - *After the airshow, the Regional Healthcare Coordination Center Manager coordinated and assisted in the return and proper storage of the asset at the member facility.*
- ***Riverside Regional Medical Center Influx Exercises***
 - *The Regional Healthcare Coordinator and the Exercise and Training Coordinator attended in person the final planning meeting for Riverside Regional Medical Center's full-scale influx exercise. The Regional Healthcare Coordinator and the Exercise and Training Coordinator subsequently observed the full-scale influx exercise. The exercise focused on the influx of a large number of patients due to a radiological incident at Surry Nuclear Power Plant.*
 - *The Regional Healthcare Coordinator and the Exercise and Training Coordinator observed an influx exercise conducted at Riverside Walter Reed to test the hospital's capability to communicate and execute their emergency operations plan in the event they receive an influx of patients evacuating from another Riverside hospital due to a radiological emergency.*
 - *The Regional Healthcare Coordinator, the Medically Vulnerable Populations Coordinator and the Exercise and Training Coordinator virtually attended Riverside's Life-Long Health Table Top evacuation exercise with their Life-Long Health division. This tabletop assessed the organization's policy on transferring patients, restoring services, and reentry for multiple facilities.*
- ***Eastern Virginia Healthcare Coalition Meeting.*** *The Eastern Virginia Healthcare Coalition staff conducted a full coalition meeting virtually to provide members with staff program updates, projects for FY23, and upcoming events for the new year.*
- ***Mintie Environmental Containment Setup.*** *The Logistics Coordinator and the Exercise and Training Coordinator traveled to Bon Secours Southampton to assist in the setup of the new ECU asset to the facility.*

- **VDH Monkeypox for Providers Presentation.** The RHCC Manager and Logistics Coordinator attended the VDH Webinar Monkeypox for Providers.
- **Media Training.** The Regional Healthcare Coordinator, the RHCC Manager, the Exercise and Training Coordinator and the Logistics Coordinator participated in training provided by TEMS in regards to being prepared to speak with the media if ever called upon to do so.
- **Evacuation Go-Pack.** The Logistics Coordinator and Medically Vulnerable Population Coordinator traveled to Lake Taylor Transitional Care Hospital to transfer Evacuation Go-Packs per the request of the Assistant Director of Information Systems & Communications.
- **Eastern Virginia Healthcare Coalition Severe Weather Exercise Series.** The Exercise and Training Coordinator virtually hosted Initial and Mid-term Planning Meetings with the Medically Vulnerable Populations Coordinator and five organizations. The meetings identified exercise objectives, scope, scenario and participants for a severe winter weather table top exercise and a functional exercise. The exercises are scheduled for later in this fiscal year. This will aid facilities in updating their plans and RHCC response over the next year.
- **Healthcare Organization Emergency Preparedness Seminar Steering Committee.** The Exercise and Training Coordinator hosted and Medically Vulnerable Population Coordinator attended virtually a planning meeting with to propose the scope of the seminar, identify potential speakers and determine potential topics.
- **Assets from VHHA for the State Coalitions.** The Logistics Coordinator and RHCC Manager traveled to the VHHA office with the RHCC Manager to receive PAPRs and ventilators that were purchased for the state.
- **STiP Inventory.** The Logistics Coordinator, RHCC Manager, and Regional Healthcare Coordinator traveled to Sentara Virginia Beach General Hospital to work with the Sentara Staff on conducting an inventory of the STiP before the asset was transferred to Sentara Princess Anne.
- **Regional Site Visits.** The Logistics Coordinator and Medically Vulnerable Population Coordinator conducted over 30 site visits with facilities across the Eastern Region. Each visit was an opportunity to reconnect in person with new and existing administrators. Pre scheduled visits were for quarterly Satellite phone test and/or delivery of assets such as PAPR Systems, PPE, Mintie Air Scrubbers and one Flight 60 Ventilator. Pop Up visits were to facilities with new admins or admins who were less engaged in coalition activities this past fiscal year. The pop ups were provided a welcome packet and a 3 – 5-minute introduction on the various opportunities associated with coalition membership.
- **Warehouse and Forklift Training.** EVHC staff attended, completed and passed Warehouse and Forklift safety training.
- **Regional Site Visits.** EVHC staff conducted 6 site visits with facilities located in Suffolk, Norfolk and Virginia Beach. These visits were combination of quarterly Satellite phone test, EOP discussions, delivery of assets and supplies such as PAPR Systems and PPE.
- **Full Coalition Meeting.** EVHC staff hosted coalition members for an in-person full coalition meeting to kick off the second quarter of the fiscal year. A presentation from the regional epidemiologist as well as programmatic updates and upcoming events were shared with attendees.
- **Westmoreland Rehabilitation and Healthcare PPE Requests.** EVHC staff fulfilled a PPE request for Westmoreland Rehabilitation and Healthcare for N-95 masks due to a COVID outbreak at the facility.
- **COVID-19 and Monkeypox Briefing.** EVHC staff attended the Virginia Hospital COVID-19 and Monkeypox Briefing webinar
- **Ebola Virus Disease Briefing.** EVHC staff attended the VHHA Ebola Virus Disease Briefing webinar for Virginia Hospitals.
- **2022 Flu Outlook for Virginia Healthcare Professionals.** EVHC staff attended the VHHA 2022 Flu Outlook Webinar for Virginia Healthcare Professionals webinar.

- **MRSE Planning Discussion.** EVHC Staff met with emergency management representatives for Naval Medical Center Portsmouth to discuss possible planning opportunities to conduct a joint NDMS/MRSE exercise. Exercise objectives, the scenario, scope and other planning details were further discussed and identified during these meetings.
- **Mintie Training.** EVHC virtually attended a two-day training by the Mintie vendor for the facilities that received the air scrubbers and environmental containment units over the course of the last two months. Additional 1-on-1 training has been offered to the facilities that need additional support for these assets.
- **Greenbrier Regional Medical Facility PAPR Request.** EVHC staff traveled to Greenbrier Regional Medical Center to transfer PAPR systems to the facility upon request.
- **Sentara Satellite Phone Testing.** EVHC staff traveled to Sentara Williamsburg Regional Medical Center to conduct a satellite phone test.
- **Severe Winter Weather Exercise Series Mass Casualty Incident Exercise Series**
 - EVHC staff attended the Final Planning Meeting for the Severe Winter Weather Exercise Series. The exercise target Home Health Agencies, Hospice, Dialysis Centers and Long-term Care Facilities.
 - EVHC staff conducted a severe winter weather table-top exercise targeting Home Health Agencies, Hospice, Dialysis Centers and Long-term Care Facilities.
 - EVHC staff hosted a functional exercise for long-term care, home health, hospice and dialysis members to conclude the exercise series focused on severe winter weather preparedness.
- **RIOS Inter Coalition and Staff Communication Test.** EVHC staff participated in utilizing RIOS to connect with Northern and Central Coalition RHCC Managers. In addition, participants also brought in their home office phone and wireless systems for mapping, updates and echo-testing. This exercise provided hands-on training for the RIOS and system updates for Eastern Coalition Staff personnel with remote capability to ensure readiness and redundancy.
- **Psychiatric and Mental Health Facility Evacuation Plan Workshop.** EVHC staff virtually hosted a Psychiatric and Mental Health Facility Evacuation Plan Workshop to continue development of a regional mutual plan for these facility types.
- **VHHA Behavioral Health Webinar.** EVHC staff virtually attended VHHA Behavioral Health Webinar on Riverside's comprehensive behavioral health strategy.
- **Region III Virtual Pediatric Town Hall.** EVHC staff attended a virtual town hall hosted by ASPR in partnership with the CDC, OASH and HRSA to discuss the current surge in respiratory viruses putting ongoing pressure on pediatric healthcare facilities
- **VHEMP Statewide Communications Test.** EVHC staff participated in the Winter Weather Communication Test. RIOS capabilities were tested and VHASS was utilized for facilities responses.
- **Johns Hopkins Event.** EVHC staff virtually attended the Active Shooter Training in Healthcare: Preparing for the Worst webinar event.
- **National Weather Service Briefing.** EVHC staff attended the virtual National Weather Service briefing on Tropical Storm Nicole, hosted by Virginia Department of Emergency Management
- **Lunch and Learn.** EVHC staff facilitated virtually a Lunch and Learn session on the Homeland Security Exercise and Evaluation Program.
- **VHEMP Exercise and Training Workgroup.** EVHC staff virtually attended the monthly VHEMP Exercise and Training Workgroup Meeting.
- **CHKD PIC line Resource Support.** EVHC staff request for assistance from CHKD to get messaging out on their emergent need of double lumen neo PICC line. This request was forwarded to internal partners as well as all other Coalition RHCC Managers.

- **Virginia LTC MAP & MOU.** EVHC Staff participated in a statewide meeting to discuss the extension of the current Long-Term Care Mutual Aid Plan and MOU.

RHCC Activations

- **St Mary's Home Portable AC Support.** The Medically Vulnerable Populations Coordinator and Resource Management Specialist spoke with the administration at St. Mary's Home to prepare for a potential AC outage at their facility. Coordination was conducted with multiple healthcare facilities to be on standby to assist.
- **Norfolk Health Department PPE Request.** The Regional Healthcare Coordinator responded to a PPE request made by Norfolk Health Department. The Coalition offered further assistance via outreach to regional partners to potentially assist Norfolk Health Department with their needs.
- **Bon Secours Rappahannock General Resource Requests.** The Regional Healthcare Coordinator received a request from Bon Secours Rappahannock General Hospital to assist in messaging and coordinating communications to the region on their need of Isovue 300 and 370 vials. The Regional Healthcare Coordinator worked in conjunction with the Regional Healthcare Coordination Center Manager to get messaging out to regional member hospitals and distribute messaging in VHASS to address the need.
- **Children's Hospital of the King's Daughters Resource Request.** The Regional Healthcare Coordination Center Manager received a request from Children's Hospital of the King's Daughters for assistance to help locate Bard single lumen Broviac 4.2 French 52cm tip to cuff catheter for their operating rooms. The Regional Healthcare Coordination Center Manager worked in conjunction with Logistics Coordinator and Regional Healthcare Coordinator to get messaging out to regional member hospitals and distribute messaging in VHASS to address the need.
- **Hurricane IAN**
 - EVHC Staff provided continuous weather impact updates to member facilities via VHASS.
 - The Medically Vulnerable Populations Coordinator and the Exercise and Training Coordinator assisted a Long-term Care facility with their preparations in advance of impacts to the Hampton Roads region.
- **Acute Care Facility Critical Need Request.** The Regional Healthcare Coordinator Center Manager assisted Children's Hospital of the Kings Daughters in sending out a critical need resource request for Bard single lumen Broviac 4.2 French 52cm tip to cuff catheter.
- **Chesapeake Walmart Shooting.** November 23, 2022 Event created for Chesapeake WalMart Shooting
- **Eastern Shore School Bus Collision.** November 30, 2022- Event created for Eastern Shore School Bus Collision

VA-1 DMAT (Disaster Medical Assistance Team – federal team)

- Conducted (virtual) team meetings: July 7 and August 4.
- Continued providing 96 sq. ft. locked storage for team uniforms and gear.
- NSSE Support, 2022 Independence Day Celebration, Washington, DC, EMR HQ Support July 2, 2022 to July 5, 2022
- 2022 NDMS Training Summit, Indianapolis, IN, Indiana Convention Center August 21, 2022 - August 27, 2022
1 Administrative Officer, 3 Deputy Team Commander, 1 IT Specialist, 2 Logistics Management Specialist, 2 Nurse Practitioner, 1 Medical Officer, 3 Paramedic, 1 Pharmacist, 4 Registered Nurse, 1 Respiratory Therapist, 1 Team Commander
- Hurricane Ian Response, Midwest-1 DMAT - Hospital Decompression, Miami, FL/Port Charlotte, FL September 27, 2022 - October 10, 2022, 1 Paramedic
- Hurricane Ian Response, GA-3 DMAT, Atlanta, GA September 30, 2022 - October 13, 2022, 1 Paramedic

- *Hurricane Ian Response, Cache Rehab “Mike”, MSC Frederick, MD
October 2, 2022 - October 15, 2022, 1 Paramedic*
- *Hurricane Ian Response, FL-3 DMAT - Hospital Decompression, Ft. Lauderdale/Sarasota Memorial Hospital, N. Venice, FL
October 7, 2022 - 10/20/2022, 1 Occupational Health and Safety Specialist*
- *Hurricane Ian Response, MD-1 DMAT, Ft. Lauderdale/
October 8, 2022 - October 21, 2022, 1 Registered Nurse*
- *A “C2” command and control kit assigned to VA-1 and stored in the council office was regularly inventoried and maintained by team logistics personnel.*
- *As of September 30, the team had 62 federal personnel. Three members resigned from VA-1 DMAT during the first quarter FY23.*