

Tidewater EMS Council FY24 First Quarter Report

July 1 – September 30, 2023

This EMS quarterly report summarizes state EMS contract deliverables (shown in black) and related council activities (shown in *blue* and in *italics to support black and white printing*). Following the state EMS contract deliverables is additional information of interest to the Board of Directors and other interested parties regarding Council activities in support of the EMS community and activities reported by Hampton Roads Metropolitan Medical Response System (MMRS), Eastern Virginia Healthcare Coalition (EVHC) and the VA-1 Disaster Medical Assistance Team (DMAT).

A. Regional Infrastructure

1. Regional EMS Council Office Hours

The Tidewater EMS Council (TEMS) main office at 1104 Madison Plaza, Chesapeake, VA 23320 maintains normal business hours between 8:30 am – 4:30 pm weekdays. The office is continuously staffed during normal business hours and is often staffed into the early evening. TEMS maintains and loans certain training equipment and supplies with a location established at the Eastern Shore Regional Fire Training Center at 28598 Beacon Road, Melfa, VA 23410.

2. Continuity of Operations Plan (COOP)

Due 2nd quarter.

3. Employee Qualifications and Performance

Position descriptions for each of the staff positions at TEMS submitted to OEMS with 1st quarter deliverables.

4. Notification of position vacancy.

There were no TEMS vacancies during this reporting period.

5. Organizational Information

- a. Agency wide organizational chart, including all employees/staff.
- b. Names of all the members of the Board of Directors
- c. List of Board Members paid through contract funds.
- d. Disclosure of board members, employees and/or staff relationships with service or entity regulated by OEMS

The following updated documents were submitted to the OEMS with 1st quarter deliverables: current TEMS organization charts (one indicating all staff and reporting relationships), the roster of the Board of Directors, and board/staff disclosure which includes information about payment to board members as applicable as well as any board/staff regulated by OEMS.

6. Documentation and Reporting

- a. Inclusion of appropriate parties in mailings
TEMS continuously includes appropriate OEMS staff in all major correspondence to our regional stakeholders.
- b. Annual audited financial report by 12/31 (for prior year)
Due 2nd quarter.
- c. Quarterly program reports reflecting progress related to the deliverables and other applicable tasks.
Submitted to OEMS each quarter, distributed to the Board of Directors and interested parties each quarter, and posted to the TEMS website.
- d. Final annual report (for prior year)
Due 2nd quarter.
- e. Post meeting minutes within 30 days, and submit to OEMS quarterly

Agendas and minutes from the Board of Directors as well as the regional Operational Medical Directors Committee, EMS Medical Operations Committee, the EMS PI Committee and various PI subcommittees, Education and Training Committee, Commercial EMS Committee, CISM Team and MCI Committee meetings held throughout the quarter posted to the TEMS website and submitted to OEMS.

f. Roster of all committee/sub-regional unit members.

Board and committee rosters submitted to OEMS with 1st quarter deliverables. All agendas and minutes, including meeting attendance, submitted to OEMS for the quarter.

g. Regional policies, bylaws, procedures.

Due 2nd quarter.

h. Each committee to meet quarterly unless otherwise approved, and will report agendas, rosters of attendees (signature and email address) and minutes.

Agendas, rosters and minutes from the regional Operational Medical Directors Committee, EMS Medical Operations Committee, the EMS PI Committee and various PI subcommittees, Education and Training Committee Commercial EMS Committee, CISM Team and MCI Committee meetings held throughout the quarter posted to the TEMS website and submitted to OEMS.

i. Quarterly financial statements of revenue and expenditures.

Submitted to OEMS each quarter.

7. Fees

TEMS charges associated fees for classes coordinated by the Council. No fees collected during this quarter.

8. State Committee Responsibilities

a. Regional Executive Directors Group

b. EMS Advisory Board

c. Assigned committees

The Executive Director attended the regional EMS Executive Directors Group meeting on August 2, 2023 and the Virginia EMS Governor's Advisory Board meeting on August 4, 2023. The Regional Medical Director attended the Medical Direction Committee meeting was held on July 13, 2023.

9. VDH Health District Collaboration

Open invitation remains for VDH health district directors and emergency planners to participate on the HRMMRS –TEMS-PEMS MCI Workgroup. The regional VDH public information officer is a member of the EMS Medical Operations Committee and included in all committee correspondence. Included emergency planners in all meetings and communications of the Eastern Virginia Healthcare Coalition (hosted by TEMS). TEMS is working closely with the Eastern Virginia Healthcare Coalition and VDH Eastern region to develop and implement Highly Infection Disease transport teams.

B. Regional Medical Direction

1. Regional Medical Director

a. Scope of Services

b. Signed contract

The FY24 RMD and A-RMD contracts between TEMS and Stewart Martin, MD and Joel Michael, MD respectively were approved by the TEMS Board of Directors on June 8, 2023 and submitted to OEMS with 1st quarter deliverables.

2. Regional Medical Protocols

a. Annual review, triennial revision or as necessary, of BLS and ALS medical protocols, post to website, proof of approval by Board.

- b. Titles of protocols based on current VPHIB data dictionary
- c. Electronic copy of protocol revisions to OEMS
- d. Proof of notification of protocol posting to regional stakeholders
- e. Proof of distribution of Protocols to stakeholders and OEMS

Due 4th quarter.

3. Regional EMS Supplies Restocking Program

- a. Update and revise medication and supplies restocking plan.
- b. Provide OEMS with copy of program, and show approval by Board.

Due 4rd quarter.

4. Regional Medication Kit Exchange Program

- a. Review, revise and coordinate exchange program for hospitals and agencies.
- b. Provide OEMS with copy of plan, and show approval by Board.

Due 4rd quarter.

Related drug and IV box support includes:

| <i>FY24 IV and Drug Box Activity</i> | | | | | |
|--------------------------------------|---------------------------------------|--------------------------------|---------------------------------|----------------------------------|-----------------------------------|
| | <i>Drug/IV Box Incidents Reported</i> | <i>Red Drug Boxes Replaced</i> | <i>Orange IV Boxes Replaced</i> | <i>New Red Drug Boxes Issued</i> | <i>New Orange IV Boxes Issued</i> |
| <i>First Quarter</i> | <i>57</i> | <i>7</i> | <i>1</i> | <i>0</i> | <i>0</i> |
| <i>Second Quarter</i> | | | | | |
| <i>Third Quarter</i> | | | | | |
| <i>Fourth Quarter</i> | | | | | |
| <i>Total FY19</i> | | | | | |

C. Regional Planning

1. Regional EMS Plan

- a. Review and revise the Regional Strategic EMS Plan.
 - 1. Review of council mandates (Code of Virginia)
 - 2. Review current version of State EMS plan
 - 3. SWOT Analysis
 - 4. Planning Committee work to vision for region.
 - 5. Mission Statement
 - 6. At least 4 core strategies with strategic initiatives
 - 7. If no changes, proof of review and approval of existing plan by Board.
- b. Provide OEMS with copy of plan
- c. Proof of notification of plan posting to web to regional stakeholders.
- d. Proof of distribution of plan to stakeholders and OEMS.

Due 3th quarter.

2. Stroke Triage Plan (STP)

- a. The contractor will develop a Regional Stroke Triage Plan and a Stroke Triage Committee to review the plan annually and revised as needed.
 - 1. The regional stroke triage committee shall include participants from all aspects of the EMS response.
 - 2. The Regional Stroke Triage Plan shall follow the current version of the Commonwealth’s Pre-hospital and Inter-hospital State Stroke Triage Plan and include field triage decision scheme (also included in protocols), consideration for medevac utilization and stroke center descriptions.

3. The revised Regional Stroke Triage Plan shall be submitted to OEMS.
4. Notify stakeholder that the stroke triage plan has been developed and post the stroke triage plan and any pertinent medical protocol(s) conspicuously on the regional council's web site. Make a copy of either revised document available upon request.

Revised plan due 3rd quarter.

The Triennial review of the Stroke Triage Plan was reviewed and approved by Medical Operational Committee, Operational Medical Directors and then approved by the Board of Directors on March 11, 2021. The next review is scheduled for 2024. The minutes with attendance rosters and agendas are submitted to OEMS each quarter. FY24, the Stroke committee meetings are held on the second Thursday of every odd month at 12:30 pm. The Stroke PI committee met on July 13th and September 14th.

3. Regional MCI/WMD/Infectious Disease Planning

- a. Serve as a conduit of information for the planning and response related to a mass casualty, WMD, or emerging infectious disease event.
- b. Host/attend meetings, collect and share information
- c. Provide copies of agendas, attendance records, minutes and other documentation as proof of participation and accomplishments.

No meetings held during the first quarter; however, the MCI Plan is in "Final Draft" and will be passed to the MCI Steering Committee and MCI Workgroup for final review and edits. Also see Hampton Roads MMRS / MCI Preparedness report below.

- d. Encourage and assist EMS agencies with development of MCI/WMD and/or emergency infectious disease plan. Include VDH health districts in development and planning.
- e. Encourage and assist EMS agencies with development of continuity of operations plans.
- f. Provide OEMS with plan(s)

Revised plan due 3rd quarter.

- g. Provide evidence of facilitation of/assistance with an exercise every two years. Include an AAR/IP.

Due 3rd quarter.

TEMS remains prepared to assist agencies in planning for pandemic events in the region, as well as use the TEMS website and listserv to disseminate relevant information as it is received from OEMS and VDH, and the use of the council's web and telephone conferencing to facilitate creation or revision of protocols and plans when social distancing is required. TEMS continues to encourage and assist agencies in developing plans for continuation of services in the event of a pandemic emergency. The TEMS website includes extensive disaster preparedness and infectious diseases information (see left menu on home page) including EMS/healthcare worker as well as citizen preparedness.

4. Hospital Diversion Planning

- a. Review/revise triennially or as needed hospital diversion plan with stakeholder input.
- b. Provide OEMS with copy of plan, and show approval by Board.
- c. Notify stakeholders of plan posting to web.
- d. Proof of distribution of plan to stakeholders and OEMS.

Due 4th quarter.

D. Regional Coordination

1. Regional Information and Referral

- a. Evidence of assistance regarding EMS issues to stakeholders.
- b. Maintaining website, posting of documents as required in the contract.
- c. Maintain and update social media presence, include OEMS/VDH links.

d. Provide customer satisfaction survey link on all electronic communications

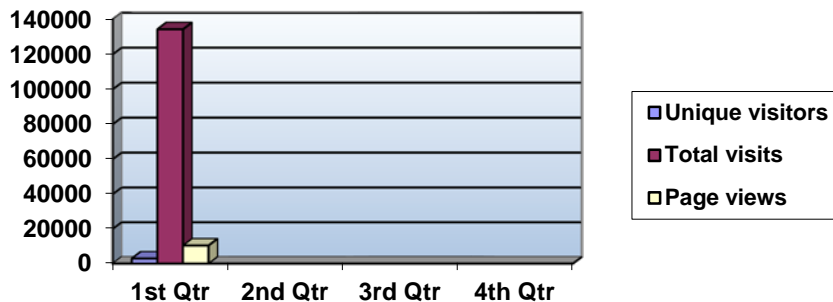
The TEMS staff and experienced EMS leadership provide assistance to our EMS constituents when requested. Through phone, e-mail, fax, and office visits, staff responds to requests for assistance each month. Assistance was provided in the following areas (based on prior customer service statistics gathered by all staff members):

*EMS Regulations - 4
EMS Continuing Education - 1
Availability, location, requests for
EMS Courses - 0
General questions about EMS - 14
Out of State Reciprocity - 0
Training Material Requests - 2
Training Equipment Loans - 2
Medication Shortage Issues - 6*

*Drug/IV Box Issues/questions - 8
MCI Planning, Exercises and Resources-4
Requests for MCI Guide - 4
CISM Team Requests and Info - 0
Requests for Protocols and Info - 1
Awards info - 0
Course and Test Registration - 0
Grants Assistance - 0
Job and volunteer info - 2*

We had 2,918 “absolute unique visitors” to the TEMS website (www.tidewaterems.org) during the 1st quarter averaging 973 unique visitors per month, 134,320 total visits for the quarter and 10,429 page views for the quarter. [Google Analytics.] Staff members post new or updated information to the website on a nearly daily basis. As per the contract, all appropriate documents are posted to the website in a timely fashion.

tidewaterems.org website stats



We maintain a listserv (TEMList) email system with 1062 EMS subscribers. We posted 16 messages to the list during the 1st quarter. (www.tidewaterems.org/listserv)

Published electronic Response newsletters twice monthly and distributed to the council's listserv.

Social Media Accounts: Facebook Followers – 2,517; “X” Followers – 288; Instagram Followers – 676; Linked-In – 308; YouTube Subscribers - 85

Conducted a meeting of the EMS Medical Operations Committee on August 9, 2023.

Conducted meetings of the EMS Education and Training Committee on July 19, August 16, and September 13, 2023.

Conducted a meeting of the Operations Medical Directors on September 5, 2023.

Conducted numerous other standing committee meetings as required by contact and noted elsewhere in this report.

2. Regional EMS PI and Trauma Triage Program

a. Maintain and revise as needed to reflect current practice, a region wide EMS Performance Improvement Plan (PIP) for general EMS responses and Trauma related EMS responses. Review and approval of the plan by the contractor's Board of Directors. Include:

- (1) A schedule and topics for three concurrent PI projects (general EMS patient care, an EMS system related item and a trauma patient care or trauma system related item).
- (2) Process that is capable of monitoring/assessing adherence to patient care protocols, and triage plans; EMS system issues, and identification of the educational needs of EMS providers in the region.
- (3) Maintain, and revise as needed, a PI template that an EMS agency can use to establish its own PI programs.
- (4) Provide quarterly updates on PI projects that are conducted in the contract year.
- (5) Identify the membership of the regional PI committee, objectives of the committee, and rules for participation in the meetings. The PIP shall allow for a representative of the OEMS to attend the PI meetings as desired by OEMS.

(a) Equal representation of Operational Medical Directors, hospitals from varied areas of the region, and EMS providers from each of the following, air medical agency, fire-based service, career, and volunteer services.

- (6) Hold quarterly PI committee meetings to review the input received and/or significant events reported. Identify needs based on review of PI information received by the contractor, and plan a course of action (protocol change, educational opportunity, process improvement, etc). The items/deficits and the process used to correct them shall be reflected in the minutes of the meeting, and shared with other regional stakeholders as needed and appropriate. Submit agendas, rosters and minutes (no patient identifiers) quarterly.

The Trauma committee meetings are held on the second Thursday of every odd month at 2:00 pm.

The Performance Improvement Committee meets on the second Thursday of every odd month at 9:00 am and continues to build common reports for use across agencies.

The STEMI committee meetings are held at 10:30am every second Thursday of each odd month.

The Trauma, STEMI, and Stroke PI committee met on July 13 and September 14, 2023.

The minutes with attendance rosters and agendas are submitted to OEMS each quarter for each.

- (7) TEMS Handtevy Program

Handtevy continues to be used within the TEMS agencies. Since the state took over the program, some of the agencies have spun off from the TEMS login to their own and upgraded to include protocols within the app. Some TEMS agencies use the app for adult care and CPR purposes as well.

b. Provide technical assistance to EMS agencies to assist them in complying with State EMS Regulations related to quality management reporting (12 VAC 5-31-600). The names of agencies and the nature of assistance provided to those agencies shall be submitted quarterly.

Regional Strategic EMS Plan, Board discussions, EMS Medical Operations Committee discussions and EMS/Trauma/Stroke/STEMI Performance Improvement committee and subcommittee discussions (reflected in minutes) all support technical assistance discussed and provided as requested and well as encouragement for agencies to submit quality data.

c. Actively encourage, not enforce, all EMS agencies within their region to meet state requirements and submit pre-hospital patient care data as required by the Code of Virginia (§

32.116.1) and EMS Regulations 12 VAC 5-31-560. Quarterly reports shall include language that describes how this contract item was achieved.

See above. All EMS agencies invited to participate in the regional PI committee, subcommittee and initiatives.

d. Distribute regional, jurisdictional, and agency level performance improvement reports developed and provided by the OEMS, Trauma System Oversight and Management Committee (TSO&MC), and or the Trauma Performance Improvement Committee.

3. Trauma Triage Plan

a. Review annually and revise as needed and follow the current version of the Commonwealth's Pre-hospital and Inter-hospital State Trauma Triage Plan and include:

- (1) A "field triage decision scheme".
- (2) The field triage decision scheme shall be included within the trauma section of the Regional Medical Protocols
- (3) A definition of a trauma patient
- (4) Prehospital physiologic, anatomic, mechanism of injury, and special consideration criteria
- (5) Medevac utilization for trauma
- (6) Trauma center descriptions
- (7) Description of each level of Virginia Trauma Center Designation

b. Post revised plan on website. Notify stakeholders that the plan has been revised and posted the Make a copy of either revised document available upon request.

Due 3rd quarter.

The Triennial review of the Trauma Triage Plan was reviewed and approved by Medical Operational Committee, Operational Medical Directors and then approved by the Board of Directors on March 11, 2021. The next review is scheduled for 2024.

4. RSAF Program

a. Promote grant writing and review assistance services to agencies one month prior to submission deadline with electronic/hard copy notifications. Assist agencies to review and write RSAF grant applications upon request, and request assistance from grants administrator when appropriate.

TEMS promotes grant writing and review assistance services to any requesting EMS agency, and provides notifications to regional stakeholders via e-mail distribution lists and the TEMS website. TEMS provides any needed assistance, and solicits assistance from appropriate OEMS staff when appropriate. An electronic notice to TEMSList subscribers and EMS leadership, a Response newsletter article and website site information promoted the RSAF availability, the application deadline, encouraged electronic application and offered technical assistance. Queried EMS agency leadership of need for a grant workshop during the 1st quarter but did not receive any requests for conducting a workshop.

b. Conduct regional reviews and grading of grants as per regulations and policies governing the RSAF program.

1. Conduct two review and grading sessions during the contract period, and submit grades
2. Ensure that each application is reviewed consistently by grant review committee and assigned grade, using OEMS criteria.
3. Use the OEMS provided Grant Reviewer Guide.
4. Shall not notify agencies of the FARC recommendations prior to award date.

Grant reviews and grading sessions are scheduled to occur in October 2023 on the Eastern Shore and the Southside; following those meetings, TEMS will submit grades and comments to OEMS. Also due in 4th quarter.

5. CISM Program

a. Ensure all first responders in their region have knowledge of mental health services. Option selected to maintain a CISM team.

(1) Maintenance of a regional CISM team.

(a) Up-to-date policies

TEMS maintains a multidisciplinary CISM Team which remains compliant with all OEMS policies and procedures regarding CISM. Team services are available 24/7 and the team can be reached via a published emergency number of 757 414-CISM (2476) which is answered by a Midwest Medical Transport dispatcher who relays a request for team services to an on-call team member. CISM Team operating policy reapproved without change by the Board of Directors and submitted to OEMS with 1st quarter deliverables.

(b) Provide quarterly statistical reports.

Submitted to OEMS quarterly. During the 1st quarter the team assisted 0 individuals during 0 interventions. The team has 45 volunteer members.

(c) Meet at least semi-annually. Submit minutes.

CISM team did not meet during the first quarter of FY24.

6. Regional EMS Awards Program

a. Conduct Regional EMS Awards Program

1. Title is (RC name) EMS Awards Program.

2. Regional Awards Program has same 11 categories and criteria as Governor's Awards, including scholarship.

3. Use of OEMS nomination form.

4. Schedule and publicize the awards program.

5. Award to each first place winner.

No activity this quarter.

b. Assure that regional nominations are judged and forward first place winners information to OEMS.

1. Appoint a committee to select regional winners.

2. Provide nominee information to Advisory Board Selection Committee.

3. Submit news release to local media and OEMS within one week of ceremony, using format provided by OEMS.

4. Follow state guidelines.

No activity this quarter.

7. Regional EMS Instructor Network

a. Conduct a minimum of one meeting to discuss educational performance improvement, issues surrounding EMS training, clinical requirements, field experience, administrative requirements, and CTS concerns.

b. Notify all accredited EMS programs, EMS educators, OEMS DED Staff, OEMS Program Reps, and Emergency Operations Instructors of the meetings. Meeting notice distribution 30 days prior with agenda.

c. Meeting should be set up for face to face networking, but may be conducted in a format allowing for feedback such as teleconference.

d. Agenda, roster and minutes to OEMS

The TEMS Education and Training Committee meetings serve as the Primary Network by which Agency Instructors can stay connected. Through these monthly meetings, Instructors can network, exchange ideas in real time, and engage in shared knowledge through structured agendas and open roundtable discussions. These meetings are designed to encourage in-person attendance, but also have opportunities for virtual, real-time engagement. The emails include virtual and regional

in-person training opportunities. Topics discussed and shared involve standardized training, upcoming training events and opportunities, clinical and field experiences, ways to streamline administrative processes, and unique challenges in the region. Emails are sent to all instructors and agency representatives monthly to announce meeting dates, agenda items, and other relevant advisories. Meeting notice, agenda and minutes submitted to OEMS with 1st quarter deliverables and minutes are posted on the TEMS website.

E. Regional Category One CE Program

1. Promote ALS and BLS CE that satisfies Category 1 requirements in each planning district.
The main council website, listserv and listservs continue to list and promote available continuing education programs and are regularly updated.
2. Submit the website address of the CE program schedule within region.
www.tidewaterems.org (see upcoming training items on the right side, or click “Training Calendar” from left menu) and www.eastern-shore-ems.com (click Education/Training on left menu). For the newly launched Quarterly Training Program, the website is: www.tidewaterems.org/qtee

OTHER:

Other EMS Education Activities

- *Celebrated 2 years of successful QTEE classes*
- *The July QTEE consisted of 3 sessions (6 speakers), providing category 1 hours in the following categories: 0.5 hours of Trauma, 1 hour of AOV and Cardiac, 3 hours of Medical and 1 hour of Operations*
- *Approximately 30 providers attended each session, totaling 178 hours’ worth of category 1 credits awarded.*
- *Website: www.tidewaterems.org/qtee*

Regional Sanctioning Process

- *Conducted Sanctioning interviews for 29 ALS providers (July – 5; August – 13; September – 11)*

| Advanced EMT FY 24 Sanctioning Testing Tracker | | | | | | | |
|--|-------------------|--------------------|----------------|----------------|----------------|---------------------|----------------------------|
| Quarter | Total Exams Taken | Total Exams Passed | Passed 1st try | Passed 2nd try | % Exams Passed | Persons Taking Exam | Persons Passing Percentage |
| <i>1st</i> | <i>18</i> | <i>4</i> | <i>1</i> | <i>2</i> | <i>22%</i> | <i>11</i> | <i>36%</i> |
| Intermediate and Paramedic FY 24 Sanctioning Testing Tracker | | | | | | | |
| Quarter | Total Exams Taken | Total Exams Passed | Passed 1st try | Passed 2nd try | % Exams Passed | Persons Taking Exam | Persons Passing Percentage |
| <i>1st</i> | <i>28</i> | <i>17</i> | <i>15</i> | <i>1</i> | <i>61%</i> | <i>22</i> | <i>77%</i> |

EMS Fellow

- *Guidelines were set in 5 key areas: Performance Improvement, Education/Training, Protocol Review, Research and Operations.*
- *The fellow transitioned from Dylan Woolum to Nella Hendley.*
- *Nella attended the Education and Training Committee, STEMI, Stroke and Trauma Committee meetings in September.*
- *Protocols reviewed: no changes recommended*
 - *Airway/Oxygenation/Ventilation:*
 - *Rapid Sequence Induction (RSI):*
 - *CBRNE/Hazmat Exposure:*

- Burns: Burn Chart: Adult – discussion of ‘palmar method’
- Spinal Motion Restriction:
- EMS Plan Review – reviewing the Stroke, STEMI, and Trauma Triage plans to determine revisions necessary if Naval Medical Center Portsmouth received their designation as a Level II Trauma Center
- Research/Literature Review – Use of Calcium Chloride in patients that have received a whole blood transfusion in the pre-hospital setting

Whole Blood Initiative

- To date: 43 transfusions have been given; 29 of 43 (67%) patients have survived to discharge
- The TEMS region currently supports three-units of whole blood carried by field supervisors; two in Virginia Beach and one in Chesapeake.
- The City of Portsmouth obtained a grant from the Portsmouth General Hospital Foundation to support Portsmouth Fire, Rescue, and Emergency Services carrying whole blood.

Hampton Roads MMRS (Metropolitan Medical Response System)

MMRS Mass Casualty Incident Response Preparedness / Exercises and Training

- August 31- September 1, 2023: IS-400 course conducted at TEMS (20 students completed the course)

MMRS Medical Strike Team - HRMMST

- There were no responses this quarter.
- Reimbursed HRMMST member sponsors for authorized personnel expenses including overtime & backfill as funds are available
- Maintained, repaired & replaced expired/worn equipment & supplies in HRMMST equipment cache and vehicles. Includes maintenance, repairs, fuel & insurance for HRMMST vehicles & scheduled vehicle & equipment cache checks, BGAN/air card subscriptions.
- Renewal of subscription and paid usage fees for MIR3; HRMMST notification system.

MMRS Mass Casualty Incident & Disaster Response Equipment & Supplies

- Received two additional MRATs for Norfolk and Newport News and 4 heaters on August 8, 2023.
- Prepared the consumable medical supplies (CMS) list to replace expiring supplies in the Strike Team Cache. September 2023
- Ordered and received the CMS to replace expiring supplies in the Disaster Medical Support Units. July 2022.
- Completed resupply of expiring supplies in the Disaster Medical Support Units. September 2023.
- Attended Shelter Training meeting for Chesapeake on July 31, 2023.

MMRS Pharmaceutical Caches

- Worked with VDH to obtain quotes for Doxycycline and ciprofloxacin for antibiotic cache replacement. September 2023
- Updated Regional HazMat protocols. September 2023.

MMRS Planning & Program Management

- Continued TEMS consultant contract for Program Coordinator and part-time Program Specialists.
- Supported Hampton Roads Planning District Commission administrative/financial services & regional coordination.
- Prepared and submitted grant proposals for the State Homeland Security Grants on July 17, 2023.
- Participated in Peer Review for VDEM grants on August 18, 2023.
- Sponsored one member to attend the National Homeland Security Conference July 24-27, 2023.
- Supported HRMMRS Strike Team Committee meetings.
- Participated in various meetings:

- *Monthly Eastern Virginia Healthcare Coalition (EVHC) and full coalition monthly meetings.*
- *All Hazards Advisory Committee (AHAC); July 25, 2023, August 22, 2023, September 26, 2023.*
- *Emergency DEI Planning Subcommittee; September 6, 2023.*
- *Medical Operations Committee; August 9, 2023.*
- *Emergency Management Committee, August 4, 2023.*

Hospital Preparedness Program/Eastern Virginia Healthcare Coalition (EVHC)

EVHC Regional Healthcare Coordinator

- ***Eastern Virginia Medical School Meeting.*** *The Regional Healthcare Coordinator virtually attended a meeting to discuss opportunities to partner with Eastern Virginia Medical School on presentations and CEUs offered during the Healthcare Organizations Emergency Preparedness Seminar.*
- ***VDH Eastern Region Emergency Coordinator Meeting.*** *The Regional Healthcare Coordinator virtually attended VDH's Eastern Region Emergency Coordinator Meeting to discuss changes to meeting cadence and opportunities to engage coordinators in Chempack drill planning for this fall.*
- ***Health System Leadership Call.*** *The Regional Healthcare Coordinator virtually hosted health system leadership call to discuss and execute addressing COVID vaccine changes.*
- ***PIO Workgroup Meeting.*** *The Regional Healthcare Coordinator hosted the PIO Workgroup meeting to bring together the health systems to create joint internal messaging on the COVID vaccine requirements for new hires*
- ***HOEPS Steering Committee.*** *The Regional Healthcare Coordinator hosted the HOEPS Steering Committee meeting to discuss the changes to the HOEPS agenda.*
- ***Health & Medical Integrated Preparedness Planning Meeting.*** *The Regional Healthcare Coordinator Attended the Virginia Department of Health Annual Integrated Preparedness Planning Workshop. This was an opportunity to collaborate on various priorities and reduce duplicated efforts.*
- ***HOEPS Keynote Speaker Meeting.*** *The Regional Healthcare Coordinator met with Dr. Susan Bell to discuss the Long-Term Care Mutual Aid plan and other topics that will be discussed during the HOEPS Seminar in December.*
- ***Bleed Control Kit Distribution.*** *The Regional Healthcare Coordinator provided Riverside Health System with bleed control kits forward deployed in the event of an emergency and in complement to their ongoing workplace violence training.*
- ***Hazmat Conference Brief & Presentation.*** *The Regional Healthcare Coordinator participated in a collaborative brief with CVHC to discuss delivery and content for the Hazmat conference in the Eastern region later this month. The Regional Healthcare Coordinator attended the HAZMAT Conference to represent EVHC.*
- ***Regional Burn Training.*** *The Regional Healthcare Coordinator facilitated a training from Sentara Norfolk General Hospital that covered initial burn care, dressings, topical, fluid resuscitations, primary survey and transfer.*
- ***Dialysis Functional Exercise.*** *The Regional Healthcare Coordinator traveled to the Northern Coalition to participate in their Dialysis Functional Exercise as an evaluator.*

Medically Vulnerable Populations Coordinator

- ***Westmoreland Health and Rehab Site Visit.*** *The Medically Vulnerable Population Coordinator and Exercise and Training Coordinator attended a site visit at Westmoreland Rehab and Healthcare to introduce the coalition to new administration and staff.*
- ***Riverside Health System Warehouse Site Visit.*** *The Medically Vulnerable Population Coordinator visited Riverside Health System Warehouse to assist with evacuation assets and complete previous allocation.*

- **Regional Health System PIO Workgroup.** The Medically Vulnerable Population Coordinator virtually hosted the regional PIO workgroup meeting. The purpose of the meeting was to discuss communication in different organizations and explore lessons learned based on previous incidence.
- **The Chesapeake Visit.** The Medically Vulnerable Populations Coordinator traveled to The Chesapeake to provide evacuation and shelter in place resources.
- **Marian Manor Visit.** The Medically Vulnerable Populations Coordinator traveled to Marian Manor Retirement Community to provide evacuation and shelter in place resources.
- **Southeastern Virginia Training Center Visit.** The Medically Vulnerable Populations Coordinator traveled to Southeastern Virginia Training Center to conduct a site visit and review evacuation assets for the facility
- **Williamsburg Post Acute Site Visits.** The Medically Vulnerable Populations Coordinator traveled to Williamsburg Post Acute & Rehabilitation and Bayside Health and Rehabilitation Center to meet new interim admins and drop off the LTC MAP MOU for signature.
- **Autumn Care of Chesapeake Distribution.** The Medically Vulnerable Populations Coordinator forward deployed evacuation and bleed control assets to Autumn Care of Chesapeake.
- **LTC Cross Collaboration Assembly.** The Medically Vulnerable Populations Coordinator virtually attended the morning sessions of the Cross Collaboration Assembly hosted by VDH.
- **Bleed Control Distribution.** The Medically Vulnerable Populations Coordinator transferred bleed control assets to Lake Taylor, Kempsville Health and Rehab, Lake Prince Woods, Bon Secours Rappahannock General Hospital, Virginia Health Services, Sentara Princess Anne and Bon Secours Southampton.
- **Portsmouth Health and Rehab Site Visit & Asset Distribution.** The Medically Vulnerable Populations Coordinator traveled to Portsmouth Health and Rehab to have a meeting with the new Executive Director and get the LTC MAP MOU signed. Provided shelter in place supplies and review the use of VHASS with the Executive Director.

Exercise and Training Coordinator

- **VHHA Hospital Emergency Preparedness Forum.** The Exercise and Training Coordinator virtually attended the Statewide Group for Hospital Emergency Managers to discuss ongoing and future initiatives.
- **Riverside Fire and Evacuation Planning and Functional Exercise.** The Exercise and Training Coordinator attended the Riverside Fire and Evacuation exercise planning meeting as an opportunity to engage members in reviewing their plans and exploring how this could affect the region. The Exercise and Training Coordinator traveled to Riverside Regional Medical Center to be a part of their fire and evacuation functional exercise.
- **Riverside Bleed Control Kit Site Visit.** The Exercise and Training Coordinator forward deployed bleed control kit assets to Riverside and discussed their mini exercise with the wound care center.
- **VHEMP Training and Exercise Workgroup Meeting.** The Exercise and Training Coordinator virtually attended the VHEMP T&E workgroup meeting to report out for the Eastern Coalition.
- **Workplace Violence Steering Committee Meeting.** The Education and Training Coordinator hosted the initial planning meeting for the workplace violence seminar to establish objectives and target population.
- **Emergency Management Institute Classes.** The Exercise and Training Coordinator attended the E0050: Exercise Control and Simulation Course and the E0139: Exercise Design and Development Course.
- **Virginia Association of Volunteer Rescue Squads (VAVRS) Conference** – on September 20-23, the Training and Exercise Coordinator attended the VAVRS Conference.
- **Portsmouth Naval MCI Planning Meeting.** The Training and Exercise Coordinator traveled to Portsmouth Naval Hospital to participate in the planning for their Mass Causality Exercise.

Regional Healthcare Coordination Center Manager

- **Riverside Fire and Evacuation Exercise Planning Meeting.** The Regional Healthcare Coordinating Center Manager virtually attended the Riverside planning meeting for their full-scale Fire and Evacuation exercise to better understand the system and regional plan opportunities.
- **VHEMP RHCC Workgroup.** The Regional Healthcare Coordinating Center Manager virtually attended the RHCC workgroup meeting to discuss opportunities to better support members during an event.
- **Bon Secours Rappahannock.** The RHCC Manager traveled to Bon Secours Rappahannock to assess their HEAR radio on site and discuss its current capability gaps.
- **Tidewater Emergency Nurses Association Meeting.** The RHCC Manager attended to Tidewater ENA meeting to make introductions and to gain awareness of regional needs and initiatives across the eastern region within the emergency nursing lane. Gained valuable knowledge of opportunities for EVHC partnership on several important initiatives.
- **Tidewater EMS Medical Operations Committee.** The RHCC Manager attended the TEMS MOC committee meeting to make introductions as well as gain situational awareness of current issues and trends being faced by regional EMS agencies and to determine opportunities for EVHC engagement.
- **Sentara Mobile Command Trailer.** The RHCC Manager assisted Sentara in the relocating of the Mobile Command Trailer and Mobile Medical Asset Trailer.
- **HEART Enhancement Project.** The RHCC Manager transferred 3 laptop computers for the Winlink Gateway capability for the HEART Enhancement Project.
- **Eastern Region DECON Assessment Survey.** The RHCC Manager initiated the survey form to assess the current state of DECON tents, showers, PPE, training and staffing capabilities.
- **InterRHCC RIOS Drill.** The RHCC manager participated in the monthly RIOS communication drill with the other RHCC's in the state.
- **RIOS Server at Sentara Norfolk General.** The RHCC Manager coordinated with VDH and VSP to secure a date from Sentara Norfolk General Hospital for RIOS Server upgrade and movement. Scheduled for September 29, 2023.

EVHC Staff

- **Lake Taylor Site Visit.** The Medically Vulnerable Populations Coordinator and Regional Healthcare Coordinating Center Manager conducted an in-person site visit with Lake Taylor leadership to provide evacuation and shelter in place resources. This visit also consisted of reviewing existing redundant communication and HVA review/opportunities.
- **Chesapeake Regional Health System Emergency Management Committee Meeting.** The Regional Healthcare Coordinating Center Manager and Exercise & Training Coordinator attended the Chesapeake Regional Health System Emergency Management Committee meeting to discuss opportunities to improve upon and retest their Chem Pack drill.
- **MRSE Webinar.** The EVHC Staff virtually attended the MRSE Webinar to review updates that have been made to the MRSE Exercise Planning and Evaluation Tool.
- **Advisory Committee Meeting.** The EVHC hosted the Advisory Committee Meeting to discuss the new governance policy, strategic plan and Quarter 1 project proposals outlines.
- **Riverside Meeting.** The Medically Vulnerable Populations Coordinator and Regional Healthcare Coordinator virtually attended the Riverside Lifelong Health Emergency Management Meeting. A brief update on surveys conducted within their system and opportunities for improving their emergency management program.

- **VHEMP MVP Workgroup.** The Regional Healthcare Coordinator and Medically Vulnerable Populations Coordinator virtually attended the MVP Workgroup Meeting to discuss ongoing projects and changes occurring in the state.
- **Full Coalition Meeting.** The EVHC staff hosted coalition meeting with break out workgroups for Long Term and Acute Care members. This was an opportunity to discuss project opportunities and review RHCC activations among other important coalition topics.
- **Virginia Health Services Evacuation/ SIP Materials.** The Medically Vulnerable Population Coordinator and Regional Healthcare Coordinator forward deployed shelter in place (SIP) and evacuation assets to seven Virginia Health Service Facilities.
- **All-Hazards Advisory Committee (AHAC).** The RHCC Manager and Regional Healthcare Coordinators virtually attended the regional AHAC meeting to engage members in steering committee and HOEPS attendance.
- **MRSE Steering Committee Meeting.** The EVHC staff hosted the first steering committee meeting for the MRSE.
- **NDMS Outreach.** The RHCC Manager and Medically Vulnerable Populations conducted outreach for both Hospitals and Long-Term Care to update their bed availability and clinical status as situational awareness for Hurricane Idalia requested from the local NDMS FCC Officer.
- **Chemical Annex and TTX Steering Committee.** The EVHC staff hosted the first steering committee meeting for the CHEM Annex and associated CHEMPACK TTX.
- **Portsmouth Naval Full-Scale Exercise.** The Education and Training Coordinator and RHCC Manager participated in the Portsmouth Naval exercise brief and full-scale exercise exploring MCI plan and opportunities for improvement.
- **Premier Healthcare Site Visit.** The Medically Vulnerable Populations Coordinator and Regional Healthcare Coordinator conducted a site visit with Premier Healthcare Service to review their emergency operations plan.
- **Bon Secours Exercise.** The EVHC Staff virtually attended a briefing meeting hosted by Bon Secours Southampton to review roles and responsibilities for the functional exercise. The EVHC Staff traveled to Bon Secours Southampton Medical Center to be evaluators for the functional exercise being conducted between both the hospital and long-term care facility on severe weather and evacuation.

RHCC Activations

- **Sentara Careplex Power Outage.** The RHCC was notified by Sentara Careplex of a power outage at their facility. Communication also extended to the Peninsula EMS Council for situational awareness to local EMS partners. Communication continued throughout the event but there was no need for assistance from the organization.
- **Autumn Care Chesapeake Fire.** The Regional Healthcare Coordinator and Regional Healthcare Coordinating Center Manager were notified by VDH of a fire taking place at Autumn Care Chesapeake. The facility was contacted by the coalition but needed no assistance from the organization throughout the duration of the event.
- **Rappahannock Westminster-Canterbury PAPR System.** The Medically Vulnerable Populations Coordinator transferred PAPR system assets to support Rappahannock Westminster-Canterbury.
- **Chesapeake Active Threat Full-Scale Exercise.** The RHCC was activated as an exercise to activation during a true active threat incident as a notification.
- **Naval Medical Center Portsmouth Comms Outage.** The RHCC Manager created an event for the ongoing firewall issue that caused EMS Comms to be down for Naval Medical Center Portsmouth. Continued updates and communications with their Emergency Manager.
- **Naval Air Station Oceana Air Show.** An RHCC event was created for the Oceana Naval Air Show from Friday September 15th through Sunday September 17th.

VA-1 DMAT (Disaster Medical Assistance Team – federal team)

- *Conducted (virtual) team meetings: August 17 and September 7*
- *2023 Independence Day Celebration, NDMS EMR, Washington, DC
1 Information Technology Specialist, 1 Registered Nurse, July 2, 2023 - July 5, 2023*
- *2023 Joint Message to Congress, US Capitol, US Capitol Police, Office of the Attending Physician
NY-4 DMAT Washington, DC, 1 Paramedic, July 18, 2023 - July 20, 2023*
- *2023 NDMS Funded Training, NDMS Augmentation Team, Anniston, AL
1 Information Technology Specialist; July 22, 2023 - July 30, 2023*
- *2023 NDMS Team Commander Training, Austin, TX,
1 Team Commander, August 7, 2023 - August 11, 2023*
- *2023 Hurricane Idalia, NY2 DMAT HMTF, Orlando FL
2 Paramedics, 1 Registered Nurse, August 28, 2023 - September 10, 2023*
- *2023 HQ Activity, NDMS Augmentation - AO Support
1 Administrative Officer, August 31, 2023 - September 8, 2023*
- *2023 Hurricane Idalia, EMR Super Users, Tallahassee, FL
August 31, 2023 - September 4, 2023, 1 Information Technology Specialist*
- *Continued providing 96 sq. ft. locked storage for team uniforms and gear.*
- *NSSE Support, 2022 Independence Day Celebration, Washington, DC, EMR HQ Support
July 2, 2022 to July 5, 2022*
- *2022 NDMS Training Summit, Indianapolis, IN, Indiana Convention Center
August 21, 2022 - August 27, 2022
1 Administrative Officer, 3 Deputy Team Commander, 1 IT Specialist, 2 Logistics Management Specialist, 2 Nurse
Practitioner, 1 Medical Officer, 3 Paramedic, 1 Pharmacist, 4 Registered Nurse, 1 Respiratory Therapist, 1 Team
Commander*
- *Hurricane Ian Response, Midwest-1 DMAT - Hospital Decompression, Miami, FL/Port Charlotte, FL
September 27, 2022 - October 10, 2022, 1 Paramedic*
- *Hurricane Ian Response, GA-3 DMAT, Atlanta, GA
September 30, 2022 - October 13, 2022, 1 Paramedic*
- *A "C2" command and control kit assigned to VA-1 and stored in the council office was regularly inventoried and
maintained by team logistics personnel.*
- *As of September 30, 2023 the team has 62 federal personnel.*